



**Resources Department
Town Hall, Upper Street, London, N1 2UD**

AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in the Council Chamber, Islington Town Hall, Upper Street, N1 2UD on **30 November 2021 at 7.30 pm.**

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Despatched : 22 November 2021

Membership

Councillor Tricia Clarke (Chair)
Councillor Gary Heather (Vice-Chair)
Councillor Santiago Bell-Bradford
Councillor Clare Jeapes
Councillor Roulin Khondoker
Councillor Gulcin Ozdemir
Councillor Caroline Russell
Councillor Kadeema Woodbyrne
Councillor Angelo Weekes

Substitute Members

Councillor Sara Hyde
Councillor Anjna Khurana
Councillor Dave Poyser
Councillor Toby North
Councillor John Woolf

Quorum is 4 members of the Committee



A. Formal Matters	Pages
1. Apologies for Absence	
2. Declarations of Substitute Members	
3. Declarations of Interest	

If you have a **Disclosable Pecuniary Interest*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- *(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences** - Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting	1 - 8
5. Minutes of the Previous Informal Working Group Meetings	9 - 12
6. Chair's Report	

7. Order of Business
8. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

B. Items for Decision/Discussion	Pages
1. North London Heat and Power Project	13 - 26
2. GLL - Leisure Recovery <i>To follow</i>	
3. Major Scrutiny Review: Net Zero Carbon Programme - Waste Reduction and Recycling & Circular Economy	27 - 44
4. Net Zero Carbon Progress Report (Quarter 2)	45 - 56
5. Q2 Performance Report (2021/22) - Environment & Transport	57 - 64
6. Quarter 2 Performance Report (2021/22)- Employment & Skills	65 - 82
7. Work Programme 2021/2022	83 - 84

C. Urgent non-exempt items (if any)

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

D. Exclusion of press and public

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

E. Confidential/exempt items **Pages**

F. Urgent exempt items (if any)

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on
1 February 2022

London Borough of Islington

Environment and Regeneration Scrutiny Committee - 12 October 2021

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Council Chamber, Town Hall, Upper Street, N1 2UD - on 12 October 2021 at 7.30 pm.

Present: **Councillors:** Clarke (Chair), Heather, a Bell-Bradford, Jeapes, Khondoker and Russell

Councillor Tricia Clarke in the Chair

494 **APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillor Weekes.

495 **DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

496 **DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

497 **MINUTES OF PREVIOUS MEETING (Item 4)**

RESOLVED:

That the minutes of the meeting held on 14 September 2021 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

498 **CHAIR'S REPORT (Item 5)**

The Chair informed the meeting of the second informal working group meeting, which was held on recycling. The next meeting of the informal working group will be held on food waste in early 2022, members will be advised of the meeting date.

499 **ORDER OF BUSINESS (Item 6)**

The order of business would be B1, B4, B2, B3 and B5.

500 **PUBLIC QUESTIONS (Item 7)**

None.

501 **ANNUAL REPORT OF THE EXECUTIVE MEMBER FOR INCLUSIVE ECONOMY AND JOBS 2020/2021 (Item B1)**

Councillor Asima Shaikh, Executive Member Inclusive Jobs and Economy was present, together with Caroline Wilson, Director of Inclusive Economic Development for discussion of this item and made a presentation to the Committee, copy

interleaved. Councillor Asima Shaikh highlighted the following points in relation to supporting businesses during the pandemic:

- How local economy officers were re-deployed to every part of the borough with the task of contacting businesses to check on their status and find out what support they needed.
- On sustained regular meetings of the Town Centre groups, moving them online, to ensure that independent business owners could stay connected to others in their locality and to explain what council support they needed during the emergency phase.
- The Council devised a public-access emergency business directory, profiling businesses and services still open
- A business bulletin was developed and linked to government websites to keep businesses informed about support available to them. The bulletin is now circulated to 5,000 businesses in the borough.
- Members were made aware of a series of 'Shop Local' initiatives, including the distribution of 1000s of 'Open Safely' packs to local businesses and regular e-bulletins to over 5,000 businesses.
- The 'My Virtual Neighbourhood' app will provide a platform for Islington businesses to promote themselves to local people, anchor institutions and businesses online.
- The Council distributed a Discretionary Grant of just over £3m to over 1,000 SMEs in Islington. Payments between £500 and £25,000, with 58% of grants awarded to businesses whose owners or directors who identified as BAME or female.
- It was stated that employment support services across different organisations in Islington was fully co-ordinated through the Islington Working Partnership led by iWork.
- Islington launched its own local jobs portal in February with immediate impact and the borough became a Living Wage Place in July. The initial target of supporting 600 residents into jobs was surpassed by achieving nearly 1,000 residents into jobs over 12 months.
- The innovative programmes brokered during the pandemic to address precarious employment included: Home Cooks programme, with 7 Islington chefs, to become self-employed and deliver food to local people; and a new delivery co-operative, Wings, as an ethical alternative to other platform companies. Both pay the London Living Wage (LLW) and offer workers more secure terms and conditions.

On Building back better for an inclusive, fairer, greener, more creative local economy through promotion of series of business support initiatives, including:

- Promotion of Black-owned businesses on the high street and online, to increase footfall and spend with local businesses
- Continue Shop Local campaign – shop window displays and other promotional activities.

On Building back better for an inclusive, fairer, greener, more creative local economy through promotion of sectoral interventions:

- Tech and Knowledge – the council is a lead partner on LIFT (Leading Inclusive Futures through Technology), a £7.4m project to deliver jobs and training in tech and digital-related jobs.
- Creative Production - building strong partnerships with creative production companies such as Film London and the N7 business cluster to plug local residents into new opportunities

Councillor Asima Shaikh highlighted the actions completed:

- Offering digital skills training during lockdown for residents.
- Starter opportunities offered in conjunction with vocational training. A Living Wage Action Plan was agreed with partner employers from across the borough, and launched Islington in July as a “Living Wage Place”.
- 'Affordable workspace' is space that: generally secured through the planning process; and charges at below-market rates (generally 80% or less) in return for the delivery of social value
- Already secured approximately 4,000sqm of affordable workspace including prestigious locations include the White Collar Factory at Old Street, and The Ray in Farringdon Road, as well as £2m through the Good Growth Fund project
- FC Designer Collective retail space launched on Sept 2020, with 13 businesses received support and training (30% minority-owned) plus an online training programme (apprenticeship programme and sewing masterclasses), facilitated by Adult Community Learning
- New affordable workspace contract signed for Ray Building, Farringdon with City, University of London to provide business support to Social Enterprises and community businesses – with Social Value targets integrated into contract management framework
- New affordable workspace operator commissioned for White Collar Factory and 160 Old Street with Town Square Limited to locally owned micro businesses and inspire community enterprise start-ups.

The Chair thanked Councillor Asima Shaikh for the presentation and welcomed members to raise issues and ask questions.

On businesses within Low traffic neighbourhoods (LTNs) and the support of vehicles like cargo trikes, members heard there was a commitment to support businesses within Low Traffic Neighbourhoods (LTNs). Work has been done on supporting the implementation of cargo bikes, with a pilot in Highbury west for food delivery. It was suggested that more support for businesses is required as the council develops LTNs further.

On the response on the capacity from organisations and individuals taking up Affordable Workspaces within office buildings across the borough, members were informed that the way workspaces have been used has changed. But there is a desire from organisations to get back into the office, to work in collaborative ways, to get away from online meetings. Action: Officer to come and discuss Affordable Work spaces at a future meeting.

On community wealth building, members heard about the Preston Model and keeping local money within the locality, via anchor organisations and new local businesses. The London Living Wage is an example of a scheme that organisations that want to support residents within the borough can use to make a difference by employing locally.

On the future scope of inclusive economy initiatives and social value for the community, the committee heard about Wings, the worker co-op delivery company. This is an example of what the council can support, in the form of a cooperative development agency, which the council will be working with. The council is keen to support cooperatives and community businesses in different sectors.

On the conceptual idea of more creative local economies, the committee was made aware of the work the council has been doing with partners in the creative sector and targeting young people not in education, employment or training (NEETs).

It was requested that officers attend to discuss Affordable Work Spaces at a future meeting.

RESOLVED:

That the report be noted

502

NET ZERO CARBON PROGRAMME - NATURAL ENVIRONMENT (Item B2)

Sally Oldfield, Nature Conservation Manager, and Andrew Bedford, Head of Greenspace and Leisure Services was present, together with Barry Emmerson Park and Open Spaces Manager for discussion of this item and made a presentation to the Committee, copy interleaved

The **scope, challenge, objective and deliverables** of what the council wants to achieve across the natural environment in the next twelve months were reported. The following points were highlighted:

- On **Scope**, the whole borough is in scope. The council needs to look at how we can create greening opportunities and developments across every part of the borough. This included parks, Highways, housing (private and council owned) and commercial land.
- On **Challenges**, the Intergovernmental Panel on Climate Change (IPCC) , 9th August issued "code red for humanity" Without deep carbon pollution cuts now, the 1.5°C goal will fall quickly out of reach. Climate Vulnerability Mapping produced City Hall and Bloomberg Associates, Bloomberg Philanthropies' pro-bono consultancy for cities, shows that six London boroughs are at particularly high risk from the effects of climate change. Islington is identified as one of those boroughs at high risk. Greening the borough will cool microclimates, absorb carbon and aid in flood risk mitigation as well as offering up many more benefits

- On **Objectives**, the Biodiversity Action Plan (BAP) was highlighted, along with the need to identify new opportunities to increase the amount of green infrastructure on all council public realm developments. And the increase tree canopy cover in Islington from 25% to 30%.
- On **Deliverables**, the following achievements were noted:
 - Launched consultation of the new BAP in spring 2020, receiving 175 responses.
 - Published final BAP September 2020.
 - Provided opportunities for local residents to learn about and enjoy nature, through events, volunteering and education, e.g. 6,500 children benefitted from activities provided by The Garden Classroom during the past year.
 - Seek to maximise benefits for biodiversity through the emerging Greening the Borough Programme.
 - Engage with new audiences to ensure equal access to nature for all, e.g. through a new programme of activities aimed at improving mental health.
 - Work with Bright Lives to deliver environmental education activities for under fives plus a training programme to skill up the Bright Start team with accredited forest school training.
 - Planning applications are carefully scrutinised for their biodiversity impacts and developers are challenged to improve their contributions to the natural environment.
 - Proper consideration for tree protection and tree mitigation through the planning process, with a dedicated tree officer commenting on planning applications and strong tree protection policies in the Local plan.
 - The adoption of the new Local Plan will include clearer and more robust biodiversity requirements for developers.
 - New legislation on Biodiversity Net Gain comes into force in 2023 and the Council will provide guidance to developers on how to comply with this.
 - Set up a Greening the Borough Task Group to develop an action plan with the aim of accelerating the delivery of greening the borough.
 - Completed a review of Community Gardening and Food Growing in the borough which will support the development of the Greening the Borough Action Plan.
 - Secured funding and appointed a new dedicated Project Greening the Borough Programme Manager.
 - Secured funding to develop a master plan of greening opportunities on the public highways.
 - Secured an addition £140K per year to invest in greening improvements on the highways.
 - Identify and deliver training programs for current staff to support the delivery of more green infrastructure in Public Realm Projects.
 - Complete the Master Plan of greening opportunities in the public realm.

- Secured £150K of funding for a new Housing Community Gardening Team to improve the planting/biodiversity on estates and supporting/develop community gardening.
- Commissioned reports to understand the baseline tree data and allow for focused tree planting
- Secured a central tree planting budget to enable a minimum of 430+ trees annually to be planted on public land via Capital Programme.
- Continued tree mitigation for tree loss to development.
- 161 trees planted in conjunction with Forest of Change and Islington Clean Air Parents
 - 680+ trees planted in the 21-22 tree planting season
- Implement online tree planting donation process
- Develop a tree warden scheme to encourage resident engagement and promote private tree planting
- Seminars on tree management and tree walks delivered for the climate festival

The Chair thanked Sally Oldfield, Andrew Bedford and Barry Emmerson for the presentation and welcomed members to raise issues and ask questions.

On funding concerns, members were made aware of the transformation funding that the council has obtained that will help towards greener infrastructure. This will be done in a collaboration with the GLA.

On getting greater resident engagement in green council projects, members were made aware of efforts that have gone into programme management around residents getting involved in keeping green spaces open for everyone.

On trees in council run estates, members were reassured about the work that is done to maintain trees within the borough, but as there are over 40,000 trees on public land, it was suggest that a lot more can be done. Action: Officers to detail how many residents do not have access to nature and green spaces within the borough.

It was requested that officers report back on how many residents do not have access to nature and green spaces within the borough.

RESOLVED:

That the presentation be noted

503 FUTURE PARKS ACCELERATOR - PARKS FOR HEALTH UPDATE (Item B3)

Barry Emmerson, Park and Open Spaces Manager gave a presentation to the Committee, copy interleaved. The following points were highlighted:

- On the vision, Islington's public parks and green spaces are used, enjoyed and maintained as health assets for the whole community. The intention is for

everyone to feel welcome in our parks. More people than ever before visit and stay for longer - enjoying nature and taking part in activities which make them healthy and happy. Our parks are at the heart of community life.

- On transforming the parks, four points were highlighted:
 1. Establishing the distinctive role parks have in supporting people's health and wellbeing
 2. Transforming the parks experience and maximising inclusion
 3. Embedding health and wellbeing in every aspects of our park service and ultimately all our parks
 4. Ensuring that the lessons of Covid-19 pandemic and the importance of urban green space translate into future investment in parks to the benefit of all.

- On examples of changes already realised, intergenerational events at the Gillespie park local nature reserve and funding being secured from Public Health England for Prevention and Promotion for Better Mental Health, among others were noted.

- Members were made aware of the transformation of the workforce, to ensure the council has the right staff in the right roles to deliver the long term outcomes of the Parks for Health (PFH) strategy, including
 - Greenspace Communications Officer
 - Parks For Health Partnership Manager
 - Gardening Volunteer Development and Training Supervisor
 - Fundraising and Grant Application Support Officer
 - Park based gardeners

The Chair thanked Barry Emmerson for the presentation and welcomed members to raise issues and ask questions.

On criminal activity around hedges in parks, officers responded that while hedges are an important part of biodiversity of the borough, efforts have gone into signposting, so the community is able to raise concerns around criminal activity in community spaces.

On using areas like Highbury Fields as educational spaces, members were informed about the current activity that happens in parks within the borough, highlighting the work of the One O'clock Club.

On littering and the appropriate use of community spaces, officers highlighted the Council's communications campaign that was carried out on community love for parks. There is a long term strategy on how to ensure that well-used natural spaces are developed. This will require engagement with the local community.

On corporate volunteering in green spaces, members were informed about the schemes the council currently offers and how community partners are worked with.

RESOLVED:

That the presentation be noted

504 **EMPLOYMENT AND SKILLS QUARTER 1 PERFORMANCE REPORT
2021/2022 (Item B4)**

Councillor Asima Shaikh, Executive Member Inclusive Jobs and Economy and Caroline Wilson, Director of Inclusive Economy were present and outlined the report.

Councillor Asima Shaikh and Caroline Wilson highlighted the reducing levels of long-term unemployment and worklessness, bringing members' attention to indicators including residents in paid work through Team Islington, Parents with children supported into paid work, and residents supported through apprenticeships. Members were made aware of the Affordable Workspace Programme - Social Value Performance Report 2021/2.

The Chair thanked Councillor Asima Shaikh and Caroline Wilson for the presentation and welcomed members to raise issues and ask questions.

On performance indicators, members were informed of the challenges that schools and adult community learning faced through the Covid-19 Pandemic lockdown. However, the academic year reports differently to the financial and civic year, so there is a slight impact on how these figures are reported.

On the target of 1000 Islington residents into paid employment, officers commented that the different elements of what is considered "good work" will be checked against these jobs.

On apprenticeships for Islington residents within council suppliers, members asked for a report to come back to a future committee meeting on Council apprenticeships. Action: HR Officer to attend to present on apprenticeships, with a report.

RESOLVED:

That the report be noted

505 **WORK PROGRAMME 2021/2022 (Item B5)**

RESOLVED:

That the work programme be noted

The meeting ended at 10.00 pm

CHAIR

INFORMAL WORKING GROUP – THURSDAY 16 SEPTEMBER 2021 6.30 P.M

Topic – How Council manages its Waste and Recycling

Present: Councillors: Tricia Clarke
Gary Heather
Roulin Khondoker
Clare Jeapes

Also Present: Cathy Cook – Re: London & Jan (Resident)
Tony Ralph, John Mootelaoa, Matthew Homer – Environment and
Regeneration
Peter Moore/Ola Adeoye/Thomas French - Clerks

Apologies: Councillor Angelo Weekes

The Chair welcomed everyone. Members, witnesses and officers introduced themselves

The Working Group received 3 presentations.

During discussion the following main points were raised –

- A local resident living in sheltered accommodation referred to problems that her estate were having with the ability to recycle. Many of the residents were elderly and the layout of the bin room and the weight of the bins to be moved (as the recycling bins were at the rear of the bin room), that this made it difficult for elderly people to gain access to the recycling facility and for the refuse collectors to empty them. She added that she had problems with reporting this due to long length wait call times
- Resident also noted that considering most of the elderly residents had incontinent issues, this meant that pads were often left in plastic bags by the bins. The estate was a Housing Association block
- It was stated that this could be a common problem in sheltered accommodation. In response officers agreed to investigate the issue immediately referred to by the resident once details are provided to either the clerk or the Chair of the committee and will investigate other estates just in case that may have similar issues

Cathy Cook Re London made a presentation during which the following points were highlighted –

- Work had been undertaken with LBI on the development of the Waste Reduction and Recycling Plan, the overall waste strategy and circular economy plans
- LBI were also assisting Re;London in a project to look at recycling in 2 new flats
- It was noted that energy from NLWA would increase costs; that LBI waste reduction and recycling plan is committed to reducing the level of household waste, and a commitment to expand food waste collection. In addition it was noted that there is a need to expand food waste collection especially with flats above shops
- Government consultation on Residual Waste services is the biggest undertaken in 25 years, and extends producer responsibility, introduces consistency in Housing and Business recycling, and introduces a deposit return scheme. LBI current service meets the requirements of the current proposals on recycling, food waste, residual waste and garden waste, however the proposal of removal of waste from flats above shops will present a challenge
- Opportunities for Islington were outlined including installation of drinking fountains, water refill stations, information on waste being available on the website, support to residents to remove bulky waste items, real nappy scheme etc.
- Biggest opportunity is to reduce residual waste by reducing capacity of containers, frequency of collections etc. Flat recycling package leading to increase in recycling rate
- Re:London resource support includes resource bank free service for London, Flat pack recycling package, involvement in innovation of knowledge projects, targeted London recycling campaign, individual support provided at cost
- In relation to a question as to whether the scheme introduced in Wales to recycle disposable nappies, it was stated that no real work had been done on this in London and the logistics and costs made this difficult, however encouragement was being given to residents to use real nappies
- In response to a question it was stated that incineration would take place in London for the foreseeable future due to the lack of landfill
- Noted that LBI did have a waste reduction and recycling plan in place and scrutiny committee recommendations had assisted in this and move in the right direction on increasing recycling

Matthew Homer made a presentation during which the following main points were made –

- Waste reduction and recycling plan 2018-22 – recycling rate of 33% by 2022, 36% by 2025. Set up and achieve LA collection of waste recycling targets
- The Council had a number of objectives – Reduce single use plastic, reduce food waste, circular economy, encourage reuse, work with NLWA. Also to maximise recycling by recycling from flats and estates, recycling on the go, expansion of food waste recycling, increase

commercial waste. Also to reduce the environmental impact of waste ULEZ and zero emissions fleet. Maximise local waste sites and ensure London has sufficient infrastructure to manage all the waste it produces by responsible recycling, redevelopment of the energy from waste facility at Edmonton by 2026, and household reuse and recycling. Noted that food collection from flats above shops would be a challenge but solutions would have to be found if it was Government regulation

- Although £100000 is the budget for waste recycling and reduction however other funding sources are being investigated. It was also noted that some ward partnerships had contributed funds
- It was stated that the use S106 of SIL monies on estates, such as the recent scheme on the Andover Estate should be looked at. It was stated that on new builds, recycling chutes were being built into the design of the building but this was often very difficult to do retrospectively
- Noted the Octopus Energy event being held to reduce food waste and loss

Flytipping – Jon Mootealoo made a presentation during which the following points were made –

- LBI has the second lowest rate of flytipping in London whereas LB Camden has the highest
- Islington bulky waste collection – 3 items £30, 10 items £100
- Noted prosecutions and fines issued for flytipping
- Education and encouragement – noted CSI tapes scheme introduced at 5 locations in the north of the borough
- Working with Partners – Keep Britain Tidy, and colleagues in Housing, compliance teams and CCTV
- A Member referred to the continual problems of flytipping on Hercules Street and it was stated that this would be looked at
- It was stated that consideration should be given to planters being put in in areas of constant flytipping to discourage flytippers and show the Council cared about the area

The Chair thanked everyone for attending

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Information for the committee on the North London Heat and Power Project



1. The background to the North London Heat and Power Project (NLHPP)
2. The facility aligns with waste forecasts including those prepared by the Greater London Authority and is in line with London-wide waste needs
3. North London Waste Authority is delivering waste reduction and recycling initiatives, with NLHPP assets contributing to plans to increase recycling
4. Suggested alternatives do not remove the need for an energy from waste solution
5. The Energy Recovery Facility has flexibility to deal with a range of future outcomes
6. The project is a key part of tackling the climate emergency
7. The project will have the cleanest emissions of any site in the UK
8. The real alternative is unattractive
9. Summary

About the North London Heat and Power Project (NLHPP)

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- The current plant at Edmonton EcoPark is one of the oldest Energy from Waste plants serving in Europe and is reaching the end of its operational life.
- **Development Consent Order** was granted in 2017 following extensive consultation, environmental assessment and analysis of alternative options.
- It is part of the solution for tackling the Climate Emergency and supports higher recycling rates across north London. The project is a vital part of our **sustainable waste strategy** for the future.
- Construction has been under way for nearly three years. The business and environmental case for the project remains strong



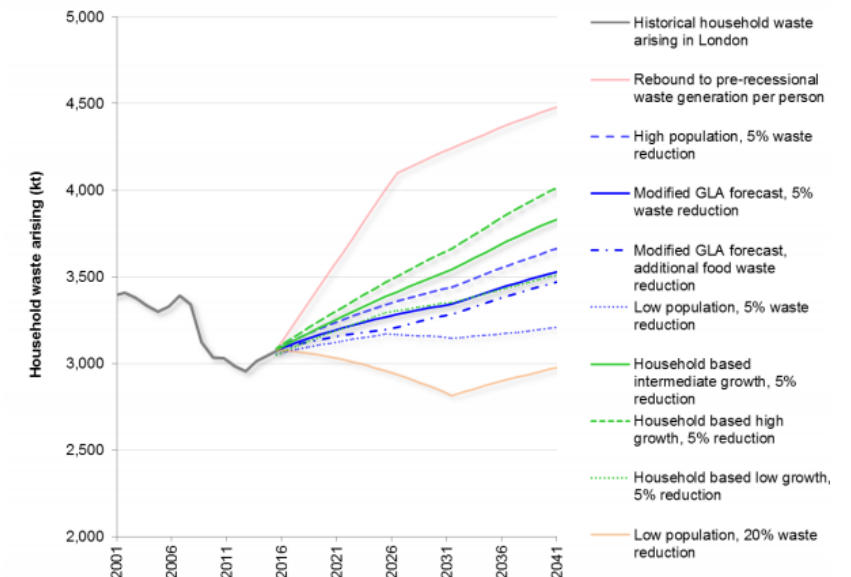
The planned facilities reflect forecast future needs

- Forecasting future waste volumes is complex. The chart on the right shows forecasts by the Greater London Authority for the volumes of household waste which could be generated in the capital by 2041. This was produced for the Mayor’s environment strategy.

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As a waste disposal authority, North London Waste Authority has no direct ability to determine manufacturers’ plans for the goods and packaging they produce, retailers’ plans, consumers’ habits or national regulation. However, NLWA does have a statutory duty to dispose of all waste sent to it by the seven constituent boroughs. It therefore needs to plan to deal with a range of possible outcomes

- An argument sometimes made is that volumes of residual waste are bound to reduce if recycling rates improve. As the diagram on the right shows, this is not correct. If total waste volumes increase then growth in recycling rates is needed even to keep residual waste around current levels.
- This is why the forecasts associated with the Development Consent Order showed residual waste in north London is expected to be between 509,000 and 713,000 tonnes in 2050.

Figure 2-5
Modelled Household Waste Arising Scenarios





Without NLHPP there is a shortfall in London’s energy from waste capacity



The Mayor’s Environment Strategy sets out London’s energy from waste capacity under three scenarios. From least to most ambitious these are as follows:

Scenario 3: a 50% recycling rate, with a 20% food waste reduction and 5% landfill rate. In this scenario **London needs 3,194,000 tonnes of energy from waste capacity**

Scenario 2: a 65% recycling rate, with a 5% reduction in all waste arisings and a 5% landfill rate. In this scenario **London needs 2,247,000 tonnes of energy from waste capacity**

Scenario 1: a 65% recycling rate, with a 50% food waste reduction and 5% landfill rate. In this scenario **London needs 2,070.000 tonnes of energy from waste capacity**

All these scenarios are ambitious and involve significant progress from current recycling performance.

London currently has 4 energy from waste facilities. The table below shows the capacity from London plants which will be available to 2050 – assuming that plants which at this time are already over 25 years old will be retired during the period. These capacity numbers are from the report by the GLA.

The capacity is insufficient for scenario 3 at any point. Therefore London would lack the capacity needed even with a 50% recycling rate

If the NLHPP facility is not built, then as soon as another existing plant retires – expected to be in the 2030s - there will be a shortfall of capacity under all scenarios, of between 18 and 47%. This contrasts with inaccurate claims that NLHPP is somehow surplus to London’s needs and would represent unnecessary “excess” capacity.

All other facilities are privately operated – by the companies Cory, Viridor and a joint venture between Veolia and iCON Infrastructure Group. Use of other facilities would mean increased greenhouse gas emissions from the additional transport and would be at a higher cost than using a publicly developed, publicly owned plant.

EfW capacity	2030	2035	2040	2045	2050
Total	2880K tonnes	2400K tonnes	2400K tonnes	2400K tonnes	2400K tonnes
Total without NLHPP	2180K tonnes	1700K tonnes	1700K tonnes	1700K tonnes	1700K tonnes

NLWA's recycling and waste reduction initiatives

- NLWA provides essential services on which society depends
- In addition to managing waste collected from the residents in the seven north London boroughs, it runs a number of initiatives to encourage waste prevention, repair, reuse, and correct recycling from residents. This includes:
 - identifying and implementing new opportunities to recycle additional material. This year the Authority has introduced **mattress recycling** and **polystyrene recycling** despite supply chains still recovering from the pandemic. This is taking waste out of the residual waste stream and adding to recycling
 - the UK's first **Low Plastic Zones**, encouraging retailers to come together and reduce the volume of single use plastic they use and offer to customers
 - **London's largest clothes-swap** "swishing" events, building up the credibility and popularity of second hand clothing
 - the "**thanks for trying**" campaign to raise awareness of contaminated waste and promote actions by residents which

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NLWA's recycling and waste reduction initiatives

- Page 19
- While NLWA run these campaigns regularly, they need to be supplemented by national level reforms.
 - NLWA lead the way to call on Government to speed up reforms that will making recycling compulsory and enable more plastic to be recycled. This includes:
 - Introducing a **deposit return scheme** for bottles and cans
 - Calling on government to make producers responsible for their packaging through the “polluter pays” policy, **Extended Producer Responsibility**
 - Giving local authorities additional powers to **enforce correct recycling**.
 - On all of these issues the scope and pace of any Government activity is unclear. Some people talk as if the design and implementation of plans on some of these matters is settled. However, no definitive commitments have been made



New assets at Edmonton will serve the public good and be to the highest standard

The integrated waste facilities which the Authority is building will help increase recycling and get the most from our waste, supporting the delivery of a circular economy:

- **Reuse and Recycling Centre (below left):** a centre for residents to bring their bulky items directly to the EcoPark for recycling. This is linked to a “resource recovery facility” which is used for waste handling and sorting. This will provide a large flexible asset which will enable us to extract increased recycling from north London’s waste
- **EcoPark House (below right):** a new pavilion next to the River Lee Navigation. This will provide a visitor centre, community and education facilities for the benefit of local groups and schools, and a new home for Edmonton Sea Cadets





Pre-sorting of waste does not remove the need for an Energy from Waste facility



- A suggestion is sometimes made that “pre-sorting” of waste would be an alternative to the NLHPP. This is where black bag waste is put through a facility to extract recyclates before being treated in an Energy from Waste plant. NLWA monitors developments in pre-sorting across the waste sector. However, data show that mass sorting of residual waste is not successful at very large scale and it does not replace the need for an Energy Recovery Facility. Examples of experience with pre-sorting include
 - **Recycling and Energy Recovery Facility (RERF) in Leeds, opened in 2016:** while the facility was targeting 10% recycling of the materials received, the first three years in operation experienced a significant shortfall against this target. In 2019, the last year for which data are available only 101 tonnes of plastic were extracted from a facility treating some 170,000 tonnes of waste
 - **Allerton Park facility, near Knaresborough North Yorkshire:** it was reported on 1 November that the pre-sorting facility using mechanical and biological treatment had fallen short of targets since it opened in 2018; and in 2020/21 extracted only 1.08% of recyclate
 - **AEB plant in Amsterdam:** it is reported that the facility has recycled only 8.9% of the materials received after two years compared to the target of 21.2%, resulting in a significant amount of waste left over, which was sent for disposal in energy from waste facilities
 - **AVR facilities in the Netherlands.** According to the company’s 2020 annual report the company treated 2.269 million tonnes of residual waste, of which 26,000 tonnes of plastic was extracted via pre-sorting
- All the above pre-sorting facilities are directly associated with energy from waste facilities and **are not an alternative**. As indicated, they extract modest amounts of recycling and leave substantial volumes of waste for disposal via energy from waste. Proceeding with the NLHPP does not preclude NLWA adopting successful developments with strong environmental performance and good value for money in the future. These would build on current initiatives.
- NLWA had previously submitted an application to develop a pre-sorting facility using mechanical biological treatment at the site it owns at Pinkham Way in Haringey. This was withdrawn owing to concerns about the likelihood of it representing a good investment.

Flexibility of the Energy Recovery Facility

- Page 22
- The new Energy Recovery Facility has been designed to deal with a range of potential outcomes – reflecting the range of forecasts shown in earlier slides.
 - It has the flexibility to cope with up to 700,000 tonnes of residual waste. This provides resilience and assurance of service. Even with lower volumes of annual waste it provides peak capacity to deal with times of high waste volume – for example early January after the public holiday time.
 - Importantly it can also operate successfully with lower volumes of waste if there is success in reducing residual waste across north London. As the facility is owned by NLWA, Members will be able to decide on the use of the facility according to developments in waste management and recycling.





The NLHPP is the best waste solution for the climate



- NLWA's plans are fully in line with the recommendations for achieving net zero carbon emissions set by the Climate Change Committee (CCC):
 - Minimise waste as far as possible (especially food waste), increase recycling, reduce and then ban landfill use, and energy from waste plants to have carbon capture and storage by 2050.
- The CCC recognises that the waste sector has reduced greenhouse gas emissions faster than any other sector of the economy – **around 70% since 1990**. A key factor is the move away from landfill to energy from waste.
- NLWA's approach also aligns with the recommendations of the **All Party Parliamentary Group on Sustainable Resources** in the 2020 *No Time to Waste* report, which concludes that **combined heat and power is the best available technology** for residual waste management and an essential part of the transition to net zero.
- NLWA is accelerating and strengthening plans for **Carbon Capture, Storage and Utilisation (CCUS)**.
 - Installation of infrastructure on site and working with Government and others to create a "cluster" which will provide for transport and long term storage from the EcoPark and related installations.
 - The energy recovery facility can be delivered ready for adaptation to CCUS and will be a priority waste asset able to operate if non-CCUS plants are required to cease operation.
 - CCS would make the ERF carbon negative, and help to rebalance emissions from sectors to support the UK's overall effort to achieve Net Zero.
- The ERF will also support one of the UK's largest district heat networks to guarantee a low-carbon heating and hot water supply for at least 10,000 homes and businesses. The network has capacity to supply to up to 50,000 homes and business.

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Emissions will be tightly controlled



- Energy from waste facilities in the UK must strictly adhere to stringent safe emission limits set by the EU Industrial Emissions Directive (2010) and operate in accordance with an Environmental Permit stipulated by the Environment Agency. Operators must provide ongoing reporting to demonstrate that facilities are operating safely
- As a result, modern well-run facilities in the UK make an extremely small contribution to emissions which affect air quality as reinforced by Public Health England
- The replacement ERF will have the most advanced emissions control technology of any UK plant, making it **cleaner and safer than any other UK facility**. The ERF will be the first in the UK to use **Selective Catalytic Reduction** to control NOx and, and the first to employ a **combined wet / dry scrubber system** to reduce particulate emissions
- NLWA's Members have specified emissions requirements more rigorous than any other operational facility in the UK. Our facility will operate at a fraction of the limits set by the Industrial Emissions Directive and the Environment Agency.
- The recent BBC series involving Sir David Attenborough "Earthshot – Repairing our Planet" referenced the Copenhill energy from waste plant in Copenhagen as a pioneering solution for cleaning up the city's air. Copenhill is a sister plant to the Edmonton ERF which uses much of the same advanced technology. The conclusion was that the Copenhill facility is so clean that *"you almost have fresh mountain air on top of it"*.
- 19 facilities have been given planning permission since approval was given for the North London Heat and Power Project. None will operate at sites with lower emissions than Edmonton



Selective Catalytic Reduction





The alternatives to the NLHPP are unattractive



NLWA continue to look for and implement new ways to increase recycling and reduce waste across north London, but the fact is that waste will still be produced even if recycling targets are met, and sustainable facilities are needed to manage it. The Mayor of London has made clear that London must take responsibility for its own waste.

If the energy recovery facility is not built,

- waste will have to be transported to other facilities generating the thousands of tonnes of emissions associated with up to 30,000 lorry movements per year.
- Alternative facilities will not have the class-leading environmental performance of the facility specified by NLWA members
- Alternative facilities will not support the green jobs in north London, local investment and apprenticeship opportunities already being delivered on the project
- NLWA will be dependent on capacity in private companies' facilities and the costs those companies stipulate for managing waste

Conclusion

- The North London Heat and Power Project provides modern, first class facilities for a high quality, sustainable waste disposal service for north London. It includes assets to support increased recycling, educational facilities and the cleanest energy recovery facility in the country
- Plans have been approved by Members, who are not driven by commercial requirements. The facilities will be built to the highest environmental standards, with a guaranteed connection to heat networks which maximise carbon efficiency and benefit local communities.
- The plan contribute to tackling the Climate Emergency in line with the recommendations of the Climate Change Committee
- As a result of owning the assets, the Authority can ensure that the facilities built can continue to evolve in line with technical and policy progress throughout its lifespan and can manage waste in line with future developments
- The existing facility is now at the end of its life and investment is needed to provide north London with the most modern and sustainable solution for managing residents' waste.

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Together we can make
Islington net zero carbon
by 2030



ISLINGTON

Environment and Regeneration Scrutiny Committee

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Net Zero Carbon Programme
Waste Reduction and Recycling

November 2021

Agenda Item B3



Sections

1. **Scope** – What we are focusing on today
2. **The challenge** – What we are trying to address
3. **Our objectives** – How we will address the challenge
4. **Deliverables** – What we have achieved so far, and what we want to achieve in the next 12 months

1. Scope

- Islington's Waste Reduction and Recycling Action Plan
 - including the draft Circular Economy Action Plan update

2. The Challenge – Why is this important?

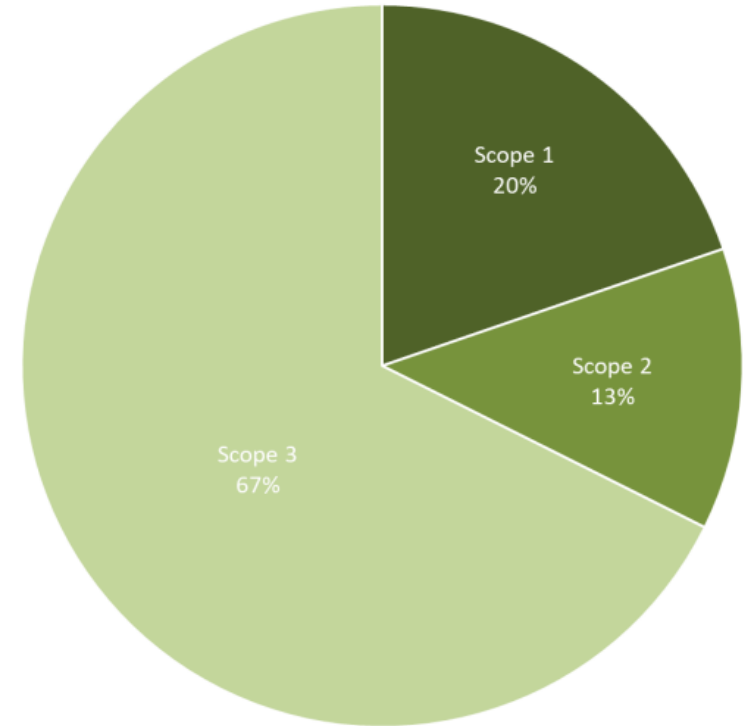
In June 2019 the Council declared an Environment and Climate Emergency, which commits Islington to becoming carbon neutral by 2030. Reducing waste and recycling and moving towards a more circular economy is a key part of achieving this.

~60,000 tonnes household waste per annum
~31% is recycled, composted or reused

2030
Vision 2030 – Scope 1 and 2 emissions, 680,000 tCO₂e each year
Total Islington related emissions ~ 2 million tCO₂e each year

30
Net zero carbon target for Islington does not include emissions outside Islington related to the production and disposal of goods and food consumed in the borough. These are emissions that we – the council, residents and businesses – still have control over through our consumption.

As well as reducing waste and increasing recycling, we need a focus on reducing emissions arising outside of Islington, as a direct result of our own consumption and behaviour.



3. Our objectives

Our **Waste Reduction and Recycling Plan** has the following 4 priorities:

1. Reduce waste focusing on food waste and single use packaging.
2. Maximise recycling rates.
3. Reduce the environmental impact of waste activities (greenhouse gas emissions and air pollutants).
4. Maximise local waste sites and ensure London has sufficient infrastructure to manage all the waste it produces.

4. Deliverables

Objective 1 : Reduce waste focusing on food waste and single use packaging

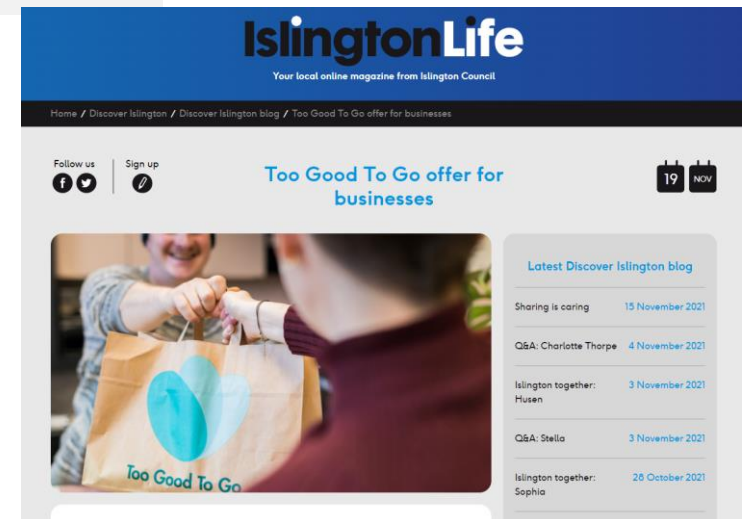
Key priorities

- Take action to reduce single use plastic
- Take action to reduce food waste
- Increase reuse

Deliver waste minimisation and recycling communications campaigns
Develop a Circular Economy Action Plan

Progress to date:

- Launched the Finsbury Park **Library of Things** in Bright Sparks store
- Made locations of 23 public water sources available via the Refill App
- Two Repair Cafes (electricals and textiles)
- Delivered Communications & Engagement campaigns e.g. Real Nappy Week, National Food Waste Action Week, National Recycling Week,
- Supported food sharing communications campaigns, apps and NWLA initiatives (e.g., Too Good To Go App)
- Complete Circular Economy Action Plan draft

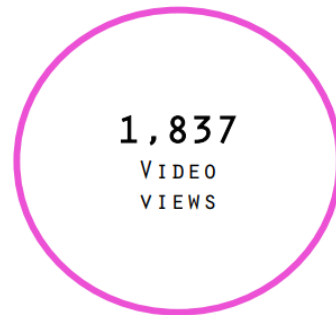
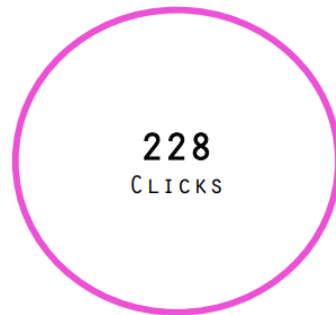
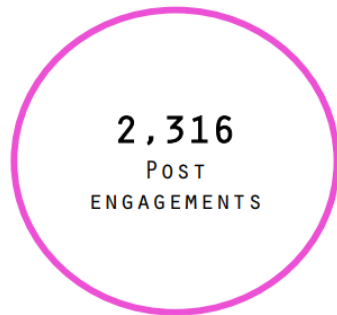
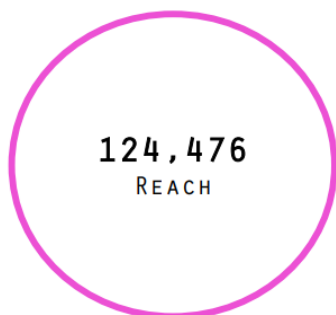
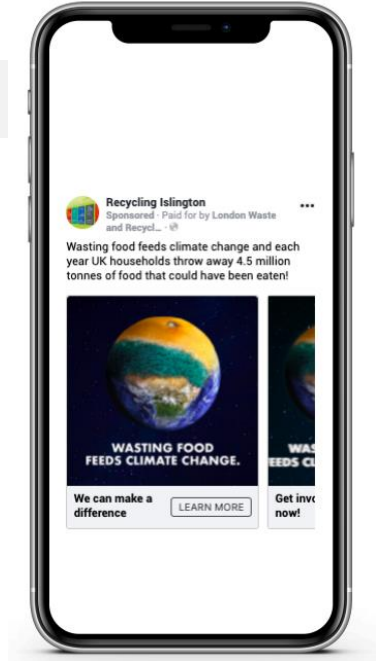


4. Deliverables

Food waste action week

- RCV branding
- 250 digital display screens
- Islington life advert and Recycling Champion interview article
- Two Gazetter articles
- Leaflet delivery
- Newsletters, school bulletins ISEP newsletter
- Social media campaign
- ReLondon funding

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4. Deliverables

Objective 1 : Reduce waste focusing on food waste and single use packaging

Key priorities

- Take action to reduce single use plastic
- Take action to reduce food waste
- Increase reuse
- Deliver waste minimisation and recycling communications campaigns
- Develop a Circular Economy Action Plan



What we want to achieve in the next 12 months:

- Work in partnership with NLWA to deliver waste minimisation and recycling communications campaigns
- Roll out a further Low Plastic Zone (LPZ) in Caledonian Road area in conjunction with NWLA, Spring 2022
- Trial a reusable lunch box scheme in Chapel Market, Spring 2022
- Deliver at least six repair café / reuse events across Islington
- Review Library of Things operation and identify opportunities for additional similar facilities
- Publish, and start implementing our Circular Economy Action Plan

4. Deliverables

Objective 2: Maximise recycling rates

Key priorities

- Household recycling target of 33% by 2022 and 36% by 2025
- Expand food waste collections to all remaining purpose-built blocks of flats and trial the service for flats above shops
- Improve service standards for recycling container deliveries and make recycling sacks easier to access
- Develop a new business waste recycling plan

Progress to date:

- 31.2% household recycling rate 2020-21
- £100k per annum of funding to improve communal (estate) recycling sites, various projects underway
- Estate food waste recycling service expansion underway
- New recycling site contamination clearance charge, to encourage landlord action on recycling – contamination levels down
- Split litter recycling bins installed across all main roads
- Launched new design of 'accessible' recycling bin
- New tenancy agreement and HMO landlord licence clauses
- Various communications campaigns and events

New bins make recycling more accessible

Islington Council is testing 12 new recycling bins across the borough, which aim to make recycling easier for everyone.

The bins have a lower opening at the front, which rubbish can be posted through. This allows people in wheelchairs to reach the opening and helps people who may have struggled to lift the lid of recycling bins. The new bins are for paper, cardboard, cans and bottles.

Islington is the first London council to trial these new recycling bins. They were

created following feedback from older and disabled people, which showed that some felt they couldn't recycle as they weren't able to access the bins. Making day-to-day life accessible helps to make Islington a more equal borough.

The council will be asking people for feedback on the bins to help decide if they should be rolled out to all estates.

Visit [islington.gov.uk/mixedrecycling](https://www.islington.gov.uk/mixedrecycling) to find out more about what can and cannot be recycled.



4. Deliverables

Objective 2: Maximise recycling rates

Key priorities

- Household recycling target of 33% by 2022 and 36% by 2025
- Expand food waste collections to all remaining purpose-built blocks of flats and trial the service for flats above shops
- Improve service standards for recycling container deliveries and make recycling sacks easier to access
- Develop a new business waste recycling plan

What we want to achieve in the next 12 months:

- Develop a new Reduction and Recycling Plan 2022-24
- Deliver Business Waste strategy
- Food waste collection trial for flats above shops, Spring 2022
- Complete expansion of estate food waste recycling service
- Develop mini-recycling centres at community centres
- Launch Community Engagement work stream (Challenging Inequality Program)
- Implement new back-office system, improving recycling container request process, web-based information for residents and service reliability



4. Deliverables

Objective 3: Reduce the environmental impact of waste activities

Key priorities

- Comply with the ULEZ and transition the recycling and waste fleet to low/zero emission vehicles

Progress to date:

- 95% of waste fleet is ULEZ compliant
- First UK retrofit of waste HGV in service
- 2 all electric HGVs in service
- 8 all electric cage vehicles in service

What we want to achieve in the next 12 months:

- Remaining 5% of waste fleet to achieve ULEZ compliance
- 2nd retrofit on order
- Two-year program to convert 7 additional vehicles
- Progress depot fleet electrification charging program



4. Deliverables

Objective 4: Maximise local waste sites and ensure London has sufficient infrastructure to manage all the waste it produces

Key priorities

- London to manage net 100% of all the waste it produces by 2026

Third party actions:

- Action mainly apply to NLWA

4. Deliverables – Circular Economy Action Plan

Objective 1: Reduce waste focusing on food waste and single use packaging

Key priorities

- Develop a **Circular Economy Action Plan**

Progress to date:

- Page 39
- Collaboration with teams across the council to
 - raise awareness of CE
 - find out what we're already doing
 - identify new opportunities
 - Draft Action Plan complete – Executive in January

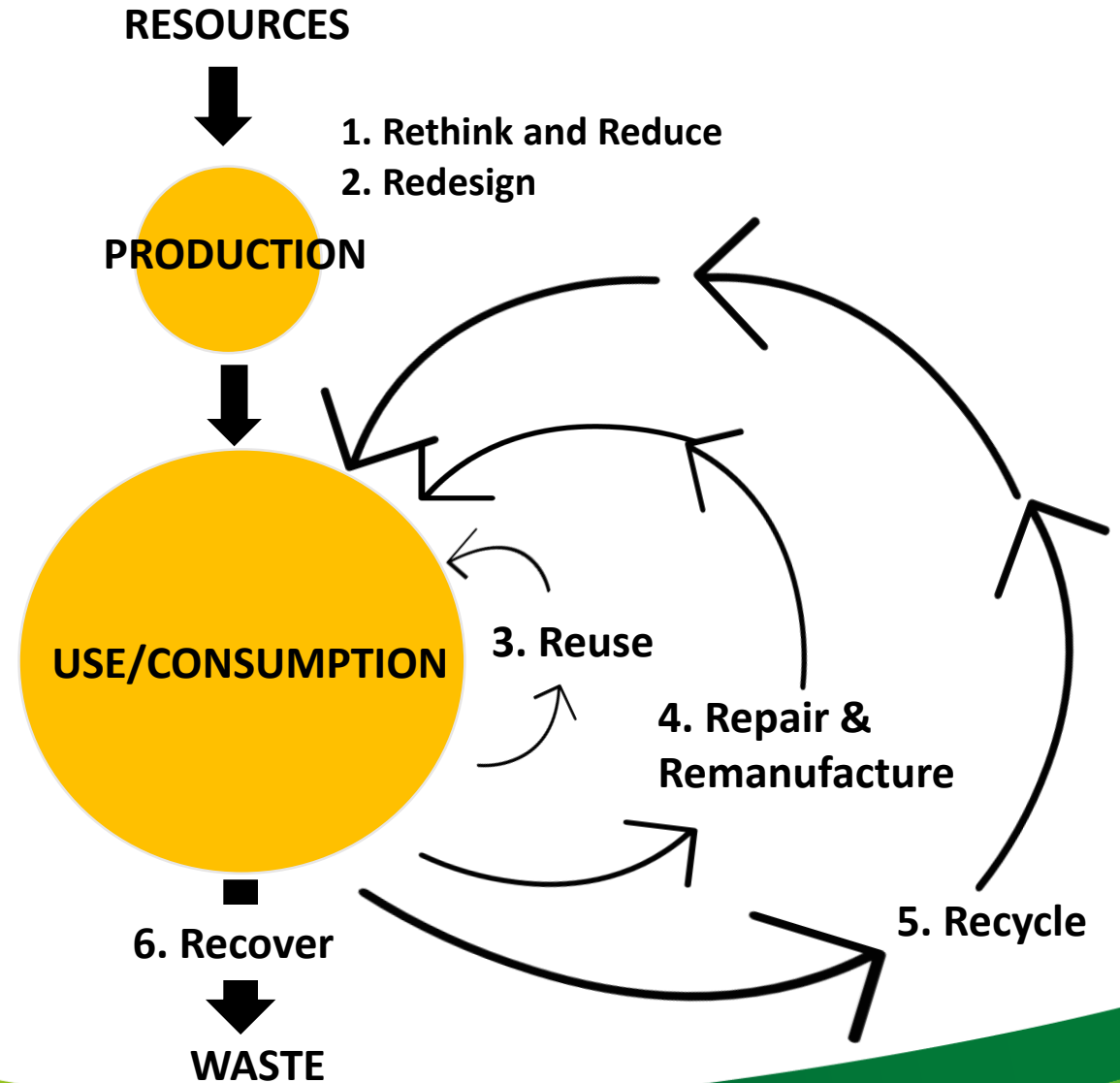


Circular Economy Action Plan Draft – Summary (1 of 2)

- An alternative to a linear 'take, make, dispose' economy, based on three principles: eliminate waste and pollution, circulate products and materials, and regenerate nature
- Targets consumption based 'scope 3' emissions.
- Supports Vision 2030 objectives

Interventions at various points in the cycle for example:

1. Procurement strategy – drive out waste from procured goods
2. Home design guide – design homes to minimise impact
3. Library of Things & Dress for Success – reuse consumer goods
4. Repair Cafes – repair consumer goods
5. Recycle – locally and into new products
6. Recover – EfW



Circular Economy Action Plan Draft – Summary (2 of 2)

Theme	Current circular economy actions	What we will achieve in the next 12 months
Strategy and Policies	Vision 2030, draft Local Plan, Progressive Procurement Policy, Transport Strategy	Embed CE in emerging strategies
Buildings		CE statements for planning applications, New Homes Guide, Asset Management Strategy and refurb
Transport	Transport strategy, fleet electrification, retrofitted RCV, car clubs, cargo bikes etc, road maintenance reuse	One RCV retrofit on order, 8 more over two years, prioritise retrofit over new, reduce fleet numbers
Sustainable and affordable energy	Bunhill 2, GreenSCIES, London wide renewable energy workstream lead, source renewable energy, ICEF	

Circular Economy Action Plan Draft – Summary (2 of 2)

Theme	What we've achieved to date	What we will achieve in the next 12 months
Local economy	Business audit scheme	Community Wealth Building strategy, LESs, support to businesses, SME grants to be launched, ISEP and Sustainability Awards, 'product as service' procurement initiatives
Planning	Requiring CE statements for major developments	Local Plan approval including CE policies, revised recycling space guidance
Waste reduction, reuse and recycling	Various reuse and waste minimisation initiatives, digital infrastructure, Library of Things	RRC initiatives, review Library of Things and other sharing initiatives, support for repair services, lobbying, food sharing and strategy, lobbying
Communications and engagement	Internal and external engagement	Embed within NZC and corporate comms and engagement, anchor institutions, community centres and orgs, adult learning, makerspaces

Thank you and questions

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Together we can make
Islington net zero carbon
by 2030



ISLINGTON

Net Zero Carbon Strategy

Quarterly progress report (Quarter 2)

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Environment and Regeneration Scrutiny Committee
30 November 2021

Agenda Item B4



- The progress against the delivery of commitments in the Net Zero Carbon 2030 strategy will be reported on a quarterly basis through the Council’s Scrutiny function. The aim is to provide reporting of progress that is transparent, easily accessible to the community and ensures accountability to residents.
- This report is split into two sections:
 1. an up-to-date **overall summary of progress** and **performance** on the delivery of commitments based on the dates set out in the Net Zero Carbon strategy.
 2. a more detailed breakdown of individual **strategy commitments with delivery dates that are due before and during Quarter 2 (July - September 2021)**

- Page 46
- The progress update on commitments are organised according to the eight different programme workstreams that are responsible for the delivery of actions. These work streams are:
 - Buildings, Housing, Commercial and Infrastructure
 - Transport
 - Sustainable and affordable energy
 - Natural environment, waste reduction and recycling
 - Green Economy and jobs
 - Planning
 - Finance and Investment
 - Engagement and Communications



Summary position on the progress being made on the delivery of commitments set out in the Net Zero Carbon strategy.

Some key progress highlights

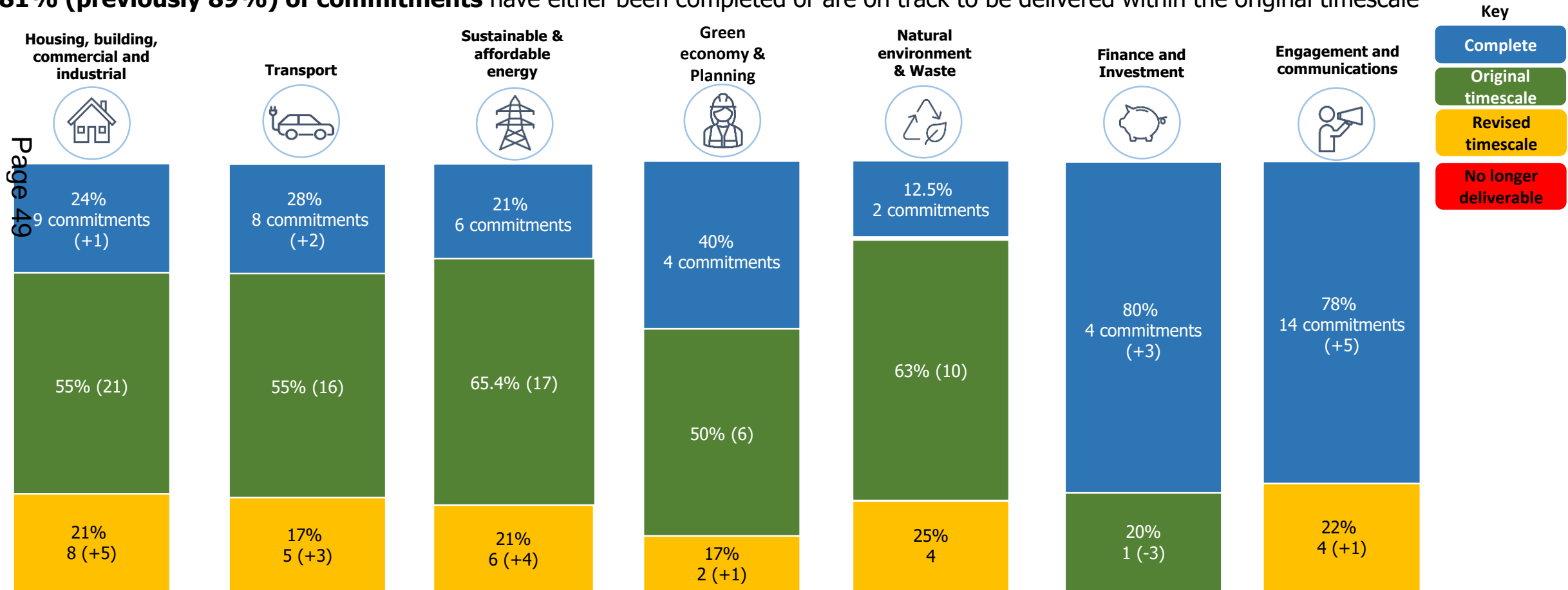
- Islington Climate Festival launched across council channels – over 100 events in total with the Gazette on board as media partner. Jason Torrance of UK 100, David Harrison of Living Streets and Jeremy Corbyn MP spoke at launch event on the 18th of October.
- Community Municipal Investment (CMI) launched on the 29th of October, the final day of the 'Islington Together: Let's talk about a greener future' festival.
- Renewable Power for London working groups now mobilised and working towards developing two-year action plans in line with the December 2021 programme deadline set by London Councils.
- Grant funded ethical green delivery bike collective, Wings, has completed 11 trading weekends to date serving 12 restaurants with plans to expand and has received very strong press coverage.



- We have implemented the switch to renewable sources for 100% of electricity being used across our corporate buildings.
- We continue to deliver on major transport priority areas including implementing seven low-traffic neighbourhoods as trials and having installed a total of 279 on-street charging points (including rapid chargers) by the end of Sept 2021.
- Completion of the first phase report by University College London to develop a road map for how we achieve Net Zero Carbon with our existing housing stock. Stage 2 approach is now being developed.
- Tree planting season now underway, with 600+ trees having been reserved, significantly surpassing the original target of 430.
- Developed social value guidance in draft form to include integrating net zero objectives into the awarding of all contracts.

Up to date (end of October) overview of progress being made on the delivery of all commitments based on the original dates and timescales set out in the Net Zero Carbon strategy.

81% (previously 89%) of commitments have either been completed or are on track to be delivered within the original timescale



The following pages provide a more detailed breakdown of, and commentary on individual **strategy commitments with delivery dates that are due before and during Quarter 2 (July to September 2021)**

Buildings, Housing, Commercial and Infrastructure

Workstream	Owner	Commitments	Due dates	Revised date	
Buildings, Housing, Commercial and Infrastructure	Matt West	Council new build	Introduce new measures to ensure that development plans, wherever possible, make a positive contribution to the protection, enhancement, creation and management of biodiversity and improved carbon absorption	Apr 21	Dec 21
		Private rented housing	Work with landlords of privately rented domestic properties, through our HMO licensing function, to ensure that their properties are compliant with (MEES) - <i>Landlord awareness/ engagement programme</i>	Apr 21	Oct 21
		Existing council stock	Options appraisal of implementing a large-scale trial of low carbon heating solution at a pilot estate	Sep 21	Mar 22
			Identify funding for external wall insulation and cladding at four blocks and consider recharging implications if appropriate.	Sep 21	Dec 21

Progress update

- **Council New Build** - Tree Mitigation Strategy and associated design guidance complete. Still in process of introducing firm targets for offsetting loss of carbon sequestration from trees on our development sites which is subject to internal consultation. Process for strategy governance and adoption still unclear. Revised due date due to work to analyse associated costs still to be undertaken, and strategy has taken on a potentially wider adoption for other council departments. Work and research to extend our strategy to include the public realm is underway.
- **Private residential properties** – Targeted work with landlords is ongoing and landlord awareness engagement activity to be informed by newly drafted stakeholder engagement strategy and associated activities.
- **Existing housing stock**
 - Low carbon pilot estate - Harry Weston selected. Delays in developing a brief in collaboration with TMO. Preparing to seek quotes from consultants to undertake a detailed feasibility and subsequently prepare tender specification and documentation for the scheme.
 - External Walls - Funding has been identified for Harvist Estate. This includes £1m of CIL funding. Currently seeking legal advice on recharging implications.
 - UCL Phase 1 roadmap towards NZC for existing council stock now complete. Criteria for first stage of Phase 2 agreed and wider UCL project group schedule to meet to start work on this stage. Phase 2 will include completing feasibility studies for minimising carbon footprint of our larger housing estates.
- **Non-residential properties** – Decision made on how to progress council feasibility studies.

Transport

Workstream	Owner	Commitments	Original due dates	Revised date
Page 51	Martijn Cooijmans	Reduce need for cars by delivering a network of high-quality segregated cycle lanes: York Way, Balls Pond Road, Green Lanes, Highbury Fields to Finsbury Park and Liverpool Road to Penton Street	Apr 21	July 21 Complete
		Enable Vehicle 2 Grid1 (V2G) at locations with parked vehicles, expanding on the Town Hall V2G trial: <ul style="list-style-type: none"> Trial completed (July 2021) Rollout plan agreed, subject to successful trial (September 2021) 	July 21	July 22
		Support TFL to deliver rapid charging infrastructure in Islington	Dec 21 Complete	
		Install electric charging bollards across all Regents Canal moorings in Islington	Nov 20	July 21 Complete
		Comms and engagement plan for supporting electric car club and carpooling schemes	Dec 21	Feb 22

Progress update

- Eco-mooring zone electric charging bollards all fully operational and being used by boaters along Islington section of Regents canal reducing diesel and solid fuel use.
- LBI works on York Way cycle lane now complete and consultation led by LB Camden is also complete.
- The seven Low Traffic Neighbourhoods (LTN) have been introduced as trials with first consultation, on St. Peter's LTN, finished, and consultations on Canonbury East and Clerkenwell Green LTNs underway.
- WRC electrical upgrade contract awarded.

Sustainable and affordable energy

Workstream	Owner	Commitments	Due dates	Revised date
Sustainable and affordable energy	Martijn Cooijmans	Commerical options appraisal for the GreenSCIES project	Sep 21	Mar 22
		Ensure 100% of electricity procured by the council is from certifiable renewable sources	Feb 21	July 21 Complete
		Explore the possibility of the council purchasing or building renewable electricity generation assets outside Islington to supply its energy needs - <i>complete options appraisal</i>	Jun 21	Mar 22
		Develop two-year work plans for workstreams we are participating in or leading on (Renewable Power for London)	Jan-21	Dec 21

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Progress update

- **GreenSCIES** - delayed but we are building team capacity by recruiting a Project Manager to bring this back on track to meet the Mar 22 timescale.
- **Purchasing/building renewable generation assets** - work has been progressing, but further work is needed to complete the options appraisal.
- **Develop two-year work plans for work streams we are participating in or leading on (Renewable Power for London)** – Established the governance model and working groups as lead authority on the Renewable Power for London programme. Groups now mobilised and working towards developing the two-year action plans in line with the December 2021 programme deadline set by London Councils.

Green Economy

Workstream	Owner	Deliverables	Due dates	Revised date
Green Economy	Caroline Wilson	Complete the development of a skills strategy that will identify priority areas for ' green jobs ' and emerging local skills requirements. These could include jobs related to installing insulation, renewable energy and other energy-saving measures, their ongoing maintenance and servicing, sustainable food production and cycle freight	Mar 21	Dec 21

Progress update

- Grant funded **ethical green delivery bike** collective Wings has completed 11 trading weekends to date serving 12 restaurants with plans to expand. Very strong press coverage of this collective has been achieved.
- Part of Additional Restrictions Grant (ARG) funding from Government to help businesses in Islington recover from COVID has been earmarked for grants to encourage businesses to adopt circular economy principles (e.g. reducing their waste, ways to extend product life cycle, etc) – grant offer for businesses to be launched next year.
- Training and tailored support for Islington's independent restaurants has been launched to help them save money, improve their environmental performance and reputation.
- Anchor Institution baselining assessment underway, including NZC KPIs with a view to potentially setting joint targets and priorities in 2022.
- We are participating in work commissioned by Central London Forward to inform local skills planning.
- The partnership with My Virtual Neighbourhood continues to support the council's shop local campaign which highlights environmental benefits.
- Manor Gardens Welfare Trust's High Streets for All project held its third community meal on 23 Sept. The project aims to engage people through food to help develop a shared vision for the Nag's head town centre and establish a high street community food hub.

Natural environment, waste reduction and recycling

Workstream	Owner	Deliverables	Due dates	Revised date	
Natural environment, Waste reduction and recycling	Tony Ralph	Natural environment	Develop a Community Food Growing Strategy with the aim of identifying more opportunities for food growing in the borough	Mar 21	Oct 21
			Implement online resident tree planting donation process	Dec 20	Dec 21
		Waste reduction and recycling	Developing a circular economy action plan	Dec 20	Nov 21
			Investigate options and develop a business case for expanding commercial recycling services in the borough	Dec 20	Dec 21

Progress update

Natural environment

- Urban Tree Challenge funding bid complete, and now awaiting result.
- Tree planting season underway, 600+ trees reserved (target was 430).
- The online donation process set up but was paused while working in partnership with Islington Clean Air Parents on the Forest for Change donation process in (raised over £23k). Anticipate resuming online donation process and running a test in December.
- Revised date for completion of Community Food Growing strategy as it will be integrated in a bigger piece of work around Greening the Borough. An initial draft set of recommendations for the food growing element of the strategy has been completed in October, following which it will go through an approval process.

Waste reduction and recycling

- **Developing a circular economy action plan** – The due date has been revised due to delays in agreeing scope and content across the various teams involved. It has now been drafted and is progressing through internal approvals.
- Revised date for completion of business case for expanding commercial waste services due to request for further financial information.

Planning

Workstream	Owner	Deliverables	Due dates	Revised date
Planning	Karen Sullivan	Strengthen existing policies through adoption of the new Local Plan.	Dec 21	Mar 22

Progress update

Number of key milestones have been achieved as part of work to adopt the new Local Plan. This includes:

- Draft Local Plan proceeded to the Examination in Public. The examination hearings were originally expected in the summer but took place in September over a 3 week period from Monday 13 September. The Inspectors closed the public hearings on Friday 1 October.
- Completion is dependent on when the Inspectors' Binding Report is received therefore timescale revised for likely formal adoption of the Local Plan to Spring 2022.

Finance and Investment

Workstream	Owner	Deliverables	Due dates	Revised date
Finance and Investment	Paul Clarke	No deliverables scheduled for this quarter		

Progress update

- Community Municipal Investment launched on final day of Islington Together festival
- Approval of £3m+ of Carbon Offset Funding to support the programme between 2021/22 and 2023/24
- Funding & Finance Officer appointed who is supporting workstreams and working with NZC Strategic Business Managers to identify grants, loans, investment opportunities

Workstream	Owner	Deliverables	Due dates	Revised dates
Page 56	Jane Simmonds	Agree initial communications and engagement plan	Apr 21	Sep 21 Complete
		Raise awareness amongst our public sector partners, e.g. the NHS, the Metropolitan Police and higher and further education institutions, on the importance of this priority and support them to look at their own operations - Provide input into comms and engagement plan	Mar 21	Dec 21
		Hold a Net Zero Carbon-themed Citizens' Assembly - Agree approach and scope	Mar 21	July 21 Complete
		Start business audit scheme to advise businesses on what they can do to help towards NZC	Sep 21 Complete	
	Martijn Cooijmans	Implement the NZC Executive Board	Apr 21	Aug 21 Complete

Progress update

- **Energy Hub and Portal** – Good progress, with content now well developed. On track to launch in December.
- **Initial communications plan** – Stakeholder engagement strategy agreed
- **Islington Climate Change Festival** – Citizen's Assembly re-scoped into Festival. Festival branded and launched across council channels – over 100 events in total with the Gazette on board as media partner. UK 100 and Living Streets secured to speak at launch event
- **Business audit schemes** - Free Business Audit Scheme launched in September 2021 offering practical advice to SMEs on how to make efficiency improvements – it will look at existing heating/cooling systems, water usage, waste, travel and any other operational activities that affect their environmental impact.
- **Awareness raising amongst public sector partners** – partners were engaged to input to initial comms and engagement plan but broader awareness raising will be dovetailed with the Anchor Institutions Strategy.



Executive Member for Environment and Transport and Corporate Director of Environment.

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	30 November 2021	All

Delete as appropriate:		Non-exempt
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SUBJECT: Quarter 2 Performance Report: Place and Environment

1. Synopsis

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures are reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out Q2 2021/22 progress against targets for those performance indicators that mainly fall within the Place and Environment outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility. There is also an Energy measure from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

2. Recommendations

- 2.1 To note performance against targets as at end of Q2 2021/22.

3. Background

- 3.1 A suite of corporate performance indicators has been agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - Building a Fairer Islington. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the Scrutiny Committees.
- 3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the Place and Environment outcome area of making Islington a

welcoming and attractive borough and creating a healthier environment for all, and also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

Quarter 2 performance update – Keep the streets clean and promote recycling.

3.3

PI No.	Indicator	2019/20 Actual	2020/21 Actual	21/22 Target	Q2 21/22 or latest	On target?	Q2 or same period last year	Direction of travel
E1	Percentage of household waste recycled and composted (Q in arrears)	29.6%	31.3%	32%	30.9% (Q1)	No	31.3% (20/21)	Same
E11	Number missed waste collections - domestic and commercial (average per calendar month)	318	289	290	277 (Q2)	Yes	274	Same
n/a	Number of reported flytips (all land types)	1,764	1,982	n/a	391 (Q2)	n/a	607	Better
E6	Cleanliness surveys - Litter (% sites above acceptable standard)	89.9%	93.5%	94%	93.5% (Q2)	Yes	93.5% (20/21)	Same
E7	Cleanliness surveys – Detritus (% sites above acceptable standard)	93.5%	91.1%	92%	87.0% (Q2)	No	91.1% (20/21)	Poorer
E8	Cleanliness surveys –Graffiti (% sites above acceptable standard)	96.8%	94.9%	97%	98.2% (Q2)	Yes	94.9% (20/21)	Better
E9	Cleanliness surveys – Flyposting (% sites above acceptable standard)	98.6%	98.5%	98%	98.5% (Q2)	Yes	98.5% (20/21)	Same

Recycling rate

- 3.4 Audited quarterly recycling rate data from Waste Data Flow comes in around three months after the end of the quarter with Q1's figure of 30.9% being just marginally down on the 20/21 outturn of 31.3% and against the higher 21/22 target of 32%.

The corresponding 'residual (non-recycled) waste per household' figure is 392kg though it is still too early in the year to extrapolate to any proper comparison with last year's record low figure of 348.5kg.

We don't yet have 20/21 benchmarking data but overall, Islington's 19/20 recycling rate of 29.6% placed us 4th out of all 13 inner London Boroughs and our residual waste rate was then the second lowest of all 33 inner and outer London Boroughs. Part of the recent improvement is down to improved processes in place for sorting and accounting for contaminated recycling, though achieving the 21/22 target of 32% will be a challenge.

Missed Collections

- 3.5 Average overall monthly reported missed waste collections in Q2 was 277, slightly up on Q1's record low figure of 236 but still better than target and improved on last year's 289 average.

There are an average of 2.12 million collections made every month so the above performance represents 0.013% reported missed or only one in every 8,000.

Fly-tipping

- 3.6 The 'fly-capture' fly-tipping indicator measures the total number of reported fly-tips across all land types and waste types, with the number in Q2 being 391, the same as in Q1 and substantially lower than the 607 in Q2 of last year. The reduction in numbers of flytips is likely to be related to the numbers of bulky waste collections the council makes and which is currently running at a high level, up 26% year-to-date on the same period in 19/20. This is considered a better comparison to the same figure for 20/21 as lockdown conditions encouraged high levels of domestic clear-outs.

Of the reported fly-tips on the public highway, across Q1 and Q2 we removed 91% within our 24-hour target time-scale.

Street cleanliness surveys

- 3.7 Street Cleanliness surveys in Islington used to be conducted by Keep Britain Tidy (KBT) but are now conducted in-house using the same on-street survey methodology. These are now conducted continuously as opposed to in tranches with survey sites covering all local land types across retail, industrial, housing, highways and recreation etc.

All measures are collated to represent the observable amounts of litter, detritus (organic matter and gravel/sand etc), graffiti and flyposting. The results are then analysed, weighted and presented as a single percentage under each category giving the proportion of sites that are at or above a defined acceptable standard (or its inverse). Therefore in the table above, the higher the figures (closer to 100%) the better. Given the nature of the data, a tolerance of one percentage point has been applied to achievement of our performance targets and comparisons with previous years.

For litter, we've set ourselves a challenging 94% target across 21/22 and the substantially improved performance across 20/21 has been maintained through Q1 and now also in Q2, with the latter outturn being 93.5% and year-to-date showing as 94.2%. This is well ahead of the 19/20 London benchmark of 91.1%.

Levels of detritus however have continued to slip. Across 20/21 they averaged 91.1%, in Q1 were 89.7% and in Q2 fell to 87%, against the 92% target and 19/20 London benchmark of 89%. On

analysis, the main current real issues are on residential streets and associated with weed growth and parked cars making cleansing and mechanical sweeping of gullies and channels more problematic. We have also identified some methodological issues and inconsistencies that are distorting the results, with differences in the way the in-house surveys are conducted as compared to how KBT used to conduct them. These will be addressed during Q3 and a more accurate and genuinely comparative result should be available to the Committee for the next report.

With flyposting we've maintained the recent good performance in Q2 at 98.5% and stayed well ahead of the London 96% average. For graffiti we've actually built on the Q1's improvements over 20/21, with Q2 coming in at 98.2% compared to last year's 94.9%. This is mainly down to having a fully resourced team and better using local data and being more proactive in removing graffiti from third party infrastructure.

Quarter 2 performance update - Make sure residents have access to high quality parks, leisure facilities and cultural opportunities

3.8

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q2 21/22 or latest	On target ?	Same period last year	Direction of travel
E10	Number of Leisure Visits	2.067m	298k	1.231m	609k (Q1+Q2)	Yes	zero	Better

Leisure Centre visits

3.9

After the managed leisure centres reopening in early April, Q1+Q2 visitor numbers have been substantially stronger than expected at little over six hundred thousand and 36% up on the profiled half-year target, now standing at around 60% of pre-pandemic levels. The recovery visitor targets across all quarters of 21/22 build progressively and are based on the assumption of no further lockdown closures or restrictions.

Quarter 2 performance update - Provide practical support to help residents cope with the cost of living

3.10

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q2 21/22 or latest	On target ?	Same Period last year	Direction of travel
E13	Residents supported through SHINE – unique household referrals	3,643*	5,479*	2,500	1,641	Yes	n/a	n/a

* These figures are not directly comparable with current performance as they were presented using the old methodology which includes re-referrals of the same household.

Islington SHINE referrals

3.11

The KPI on SHINE (Seasonal Health Interventions Network) referrals has been modified to bring it into line with that required by and supplied to funders as well as public commitments made in the council's Challenging Inequalities Strategy. Previously this measure was presented as counting all referrals, including re-referrals, but now we are presenting this as unique household referrals only.

Performance remains very strong, with Q1+Q2 unique referrals being 1,641 against the profiled mid-year target of 800. The corresponding number of interventions was 5,502 so averaging 3.4 per referral, slightly up on last year's figure of 3.2. The reason for this over-performance is due to

unexpectedly high residual lockdown related demand and now also the opening of Warm Home Discount.

Quarter 2 performance update - Make it easier and safer for people to travel through the borough and beyond

3.12

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q2 21/22 or latest	On target ?	Q2 or same period last year	Direction of travel
E2	Number of secure cycle parking facilities on streets	221	222	400	244	No	222 (Q2 20/21)	Better
E3	Number of new electric vehicle charging points across the borough	176	284	400	271	No	210 (Q2 20/21)	Better
n/a	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	52% (18/19)	52% (19/20)	Tbc	71% (20/21)	n/a	52% (19/20)	Better
n/a	People killed or seriously injured on our roads	141 (2018)	111 (2019)	n/a	84 (2020)	n/a	111 (2019)	Better

Secure cycle parking

3.13 The council committed to delivering 100 secure cycle parking facilities on our streets each year to 2021/22, making 400 in total. As a result of the pandemic and issues with funding, only one new facility was able to be installed in 20/21 but these issues have now been resolved and a further 22 facilities have been added so far in the first six months of 21/22. The service remain confident of reaching the 400 total by year-end and have a funded programme in place to deliver this, though mainly in Q4. These facilities are expected to be of added importance to residents with the expected post lockdown upsurge in cycling.

Electric vehicle charging points

3.14 The Council has also committed to installing 400 new electric vehicle charging points (EVCPs) over the same four-year period. In 20/21 we added 108 taking the total to 284 but earlier this year we had to remove some from Liverpool Road due to Cycleway 38. These will be replaced and the service has a programme in place to deliver the remainder and hit the target by the end of Q4.

In benchmarking terms as at October 2020, the provision of EVCPs in Islington ranked 9th per head of population across all 33 London Boroughs.

Parking appeals

3.15 The percentage of parking appeals won by the council at the Enforcement and Traffic Tribunal is an annual measure reflecting the quality of our parking service. Confirmed London Council's data for 20/21 just available shows a substantial improvement from 52% in each of the previous two years,

to a much improved 71% for 20/21. Our benchmarked position against all 34 other London parking authorities has moved up from 18th in 19/20 to 3rd in 20/21.

This much stronger position is as a result of better quality assurance for new CCTV schemes, improved on-street signage and working collaboratively with the adjudicators on the specific reasons for previous cases lost. We have also reintroduced an 'evidence request letter' early in the appeals process which has reduced cancellations on the basis of subsequent new evidence. Early internal evidence suggests that the improvement across 20/21 is continuing into 21/22 and an appropriate 21/22 target will be proposed shortly.

Road traffic collisions

3.16 The ambitious Islington Transport Strategy 2019-2041 contains a commitment to achieving 'Vision Zero' by 2041, eliminating all transport related deaths and serious injuries in Islington over the next 20 years.

After the very positive reductions shown last quarter in the 2020 annual figure, new data for 2021 will be available next summer.

Quarter 2 performance update – Working towards a net zero carbon Islington by 2030

3.17

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q2 2021/22 or latest	On target ?	Q2 or same period last year	Direction of travel
E4	Carbon emissions for Council buildings (Q in arrears and tonnes CO2)	4,574	4,164	2,701	614 (Q1)	Yes	782 (Q1 20/21)	Better
E5	Carbon emissions from Council Transport fleet (tonnes CO2)	2,886	2,415	2,805	1,198 Q1+Q2	Yes	1,191 Q1+Q2 20/21	Same

Carbon emissions from council buildings

3.18 In June 2019, the Council declared an Environment and Climate Change Emergency and the Carbon Zero Strategy 2030 was adopted by the Executive in November 2020. We are now monitoring the Council's own internal progress with quarterly measures of the CO2 emissions for Council operational buildings (within the Borough) and those from the Council's transport fleet. The former is reported a quarter in arrears in order to minimise billing estimates.

The Q1 outturn figure of 614 tonnes represents a 21% decrease on the same period last year and also 11% lower than the profiled in-year target. The former reduction is mainly as a result of new Green Electricity tariffs and ongoing lockdown related building closures and under-occupation.

Carbon emissions from council vehicle fleet

3.19 Council fleet carbon emissions across the first half of 21/22 are 12% lower than the profiled in-year target and very similar to the same period last year which was at the height of lockdown and the suspension of the of the Community Transport service. The targets for each year to 2030 are based

on the percentage reduction from the 19/20 baseline and form a trajectory to net-zero based on an ambitious programme of fleet electrification, especially multiple heavier vehicles.

Progress with the electrification of the council's fleet is ongoing, not only in procuring full electric vehicles, but also an overall reduction in diesel vehicles and replacement with less polluting petrol, hybrid and bi-fuel alternatives.

4. Implications

4.1 Financial implications:

The cost of providing resources to monitor performance is met within each service's core budget.

4.2 Legal Implications:

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

4.3 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030.

There are no environmental impact arising from monitoring performance.

4.4 Resident Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

5. Reason for recommendations

- 5.1 The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take over the next four years to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

Appendices - none

Final report clearance:

Signed by:



18.11.21

Corporate Director of Environment

Date



18.11.21

Executive Member for Environment and Transport Date

Report Author: Steve Wills, E&R Performance and Business Officer 15.11.21

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Report of: Corporate Director, Community Wealth Building and Interim Director of Children's Services

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	30 th November 2021	All

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SUBJECT: Employment & Skills Quarter 2 2021/22 Performance Report

1. Synopsis

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the Council's Corporate Plan. Progress on key performance measures is reported through the Council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out 2021-22 Quarter 2 progress against targets for those performance indicators that fall within the Jobs and Money outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility.

2. Recommendations

- 2.1 To note performance against targets in 2021-22 Quarter 2 (1st July – 30th September 2021) for measures relating to Jobs and Money outcomes in Environment and Regeneration
- 2.2 To note a review of the apprenticeships strategy is currently underway and findings and recommendations to be shared with committee at the meeting in February 2022.

3. Background

- 3.1 A suite of corporate performance indicators were agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. These continue to be reviewed, to ensure that they are fit for purpose, both providing Committee

with a measure of overall performance, as well as stretching services to meet the exceptional economic circumstances we now face. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board and Joint Board, and externally through the Scrutiny Committees.

3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the following key outcome area: Jobs and Money which covers delivering an inclusive economy, supporting people into work and helping them with the cost of living.

4. Quarter 2 performance update – Outcome: Reduce levels of long-term unemployment and worklessness

4.1 Key performance indicators relating to ‘Reduce levels of long-term unemployment and worklessness’

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Annual Target	Q2 Cumulative 2021/22	On target	Better than Q2 last year
JM1	Number of Islington residents supported into paid work through Team Islington activity.	1,318	988	1000	1106	Yes	Yes
	a) Parents of children aged 0-18	348	223	330	185	Yes	Yes
	b) Young people aged 18-25.	381	238	300	188	Yes	Yes
	c) Disabled people / those with long-term health conditions.	300	186	250	304	Yes	Yes
	d) BAME.	661	491	600	462	Yes	Yes
	e) Council Contracted Suppliers	89	180	250	127	Yes	Yes
JM2	Number of London Living Wage entry level jobs achieved through the	New indicator	307	200	188	Yes	Yes

	Islington working partnership						
JM3	Monetary value of social value derived through affordable workspace	New indicator	£157,968	TBC	£644,091	New Indicator	New Indicator
JM4	Assessment by businesses of impact/value added by Inclusive Economy & Jobs	New indicator	New indicator	N/A	Annual Indicator	New Indicator	New Indicator
JM5	Number of Islington residents supported into apprenticeships with an external employer	138	67	30	30	Yes	Yes
JM6	Number of Islington residents gaining apprenticeships with council contracted suppliers	18	9	20	19	Yes	Yes
JM7	Percentage of Islington residents supported into paid work through Team Islington activity who are still in work at 13 weeks	New Indicator	New Indicator	50%	80%	Yes	New Indicator
JM8	Percentage of Islington residents supported into paid work through Team Islington activity who are still in work at 26 weeks	New Indicator	New Indicator	To be reported from Q3	To be reported from Q3	New Indicator	New Indicator

4.2 **Corporate Indicator JM1 - Number of Islington residents supported into paid work through Team Islington activity.**

The Council's corporate plan 2018-22 set out an objective to 'Deliver an Inclusive Economy', supporting people into work helping them with the cost of living. As part of delivering this objective, the Council has set a target of supporting **4,000** residents into employment over a 4-year period.

We have surpassed the target by 19% and at the end of September 2021 had successfully placed **4,764** residents into employment. To achieve the corporate commitment 6 months ahead of the expected term and despite the economic downturn due to the impact of the Covid-19 pandemic is an **excellent achievement**. This result reflects the embodiment of the **Islington working partnership** and joint working with partner organisations.

4.3 This year we have set an annual target of **1,000** Islington residents into paid employment. We have identified the issues of sustainment in work as a key measure in assessing the effectiveness of employment support services and have developed a '*new performance indicator*' to track clients at 13 and 26 weeks, outcomes for those residents still in work at 13 weeks will be reported this quarter. This will also be rolled out and embedded across the Islington working partnership.

Performance has been strong in Quarter 2 with **1106** unemployed Islington residents supported into paid employment exceeding the profiled target of **500** by **55%** and the year-end target of **1000**.

4.4 Ingeus have been a key contributor, achieving **489** of the total outcomes. They are responsible for delivering two Government initiatives in response to the Covid-19 pandemic in Islington. Job Entry Targeted Support (JETS), providing support to the newly unemployed and any resident who has been claiming benefits for 13 weeks or more and Restart which offers support to residents on Universal Credit who have been out of work for 12 months or more. They also continue to deliver the Work and Health Programme in the borough focusing on those with disabilities/long term health conditions). The Chancellor has announced in the budget that all three programmes are being extended.

4.5 **The Islington Working partnership** is a borough wide employment partnership that aims to provide seamless, targeted employment support for local people who need our help the most. The partnership has signed up to council priorities on tailored employment support for priority groups; Black & minority ethnic, those with disabilities, parents and young people (18-25) and will play a pivotal role to support any demand for employment support as a result of the end of furlough. Ingeus have been able to fill a gap in provision by developing a programme of support for residents aged 50+ who have been disproportionately affected by the Covid-19 pandemic. The offer provides an employment coach who is aged 50+, bespoke tailored skills training, access to London wide sector based work academies and guaranteed interviews with employers.

4.6 The Islington working jobs portal continues to provide an excellent resource to connect local residents to local vacancies. Residents registered on the portal who are newly unemployed and require minimal support are able to apply for vacancies directly. The portal currently has over **2000 registered** local job seekers and **120 employers**. At any one time, there are approximately **50 live job opportunities** on the portal.

4.7 The iWork service job brokerage team has maintained a strong sectoral focus in Quarter 2, supporting 49 residents into jobs in Health & Social Care and 21 into Construction. The LIFT Programme (Leading Inclusive Futures Through Technology) a joint project in Islington Hackney, Camden & Tower Hamlets is widening our sectoral offer by looking at ways to ensure under-represented communities, including women, those with disabilities, lone parents and people from

Black Asian and ethnic minority backgrounds and businesses benefit from the Technology, Science and Digital sectors.

4.8 Islington has a higher rate of unemployment than the UK (5%), but lower than the London average of 6.6%. The rate of claimant unemployment in Islington at the end of September 2021 was still nearly double the rate at the start of the pandemic (90.3% higher). Unemployment claims cover 5.9% of the potential labour force (11,060 people). This is a fall from a peak of 7.6% in March 2021 when it was 142.7% higher than at the start of the pandemic (14,150 people). Falls in unemployment are likely to be due to an uptick in the economy following the ending of pandemic restrictions, evidenced by one of the largest rises in vacancies in modern history, peaking at over 1.1m vacancies nationwide. There are now **1.45 people for every job advertised in the UK**, which means the country has one of the tightest labour markets on record¹.

4.9 Youth unemployment in Islington has fallen from its peak of 6.7% (2,205 people) in February 2021 and now stands at 4.8% of Islington's 18-24 labour force (1,580 people). This is nearly two thirds lower than the average rate for London (7.9%) and is also substantially lower than the UK rate of 6.5%.

4.10 Although the over 50s remain the age group in Islington most likely to be unemployed and claiming benefit (8.6% of this age group (2,885 people) are looking for work), the unemployment rate has fallen from its 10.2% peak in April 2021 (3,430 people). However, the trend is for over 50s unemployment in Islington to be reducing more slowly than the UK and London rates. In April, at its peak it was 108.2% higher than the UK rate, whereas in September it had climbed to being 120.5% higher than the UK rate. The same trend is being witnessed compared to London, with the Islington unemployment rate for over 50s being 23.2% higher in London at its peak in April before climbing to 26.5% higher in September. This age group has been the most at risk of being furloughed and, like young people, faces a high risk of long term unemployment, the so called 'scarring effect'².

4.11 According to the Institute for Employment Studies, nearly a third of the 'missing million' workers in the UK labour market are older people who have left the labour market citing ill health or retirement. This has been particularly prevalent amongst older women³. Unfortunately it is not possible to break down statistics for long term ill health by gender in Islington and the number of people of all genders citing this as a reason for being economically inactive has indeed fallen between June 2020 and June 2021. However, it is important to note that the rate of decline in unemployment for women in Islington is lower than that for men. Between July and September the male rate fell from 7% (6,995 people) to 6.4% (6,110 people) whereas for women it only fell from 5.7% (5,270 people) to 5.4% (4,950 people) and remained static between August and September.

4.12 At the ending of furlough in September 2021 it is estimated 4,400 people in Islington were working for companies making claims⁴. This covered 4% of female and 5% of male employments eligible for furlough payments in Islington. Although it is not possible to apportion these people to sectors at the local authority level, the highest rates of furlough nationwide were in the Arts, Entertainment, Recreation and Other Services sectors, 9% and 11% respectively. Actual numbers of people with more than 100,000 on furlough in the UK were, in descending order of magnitude, Wholesale, Retail and Repair of Motor Vehicles, Accommodation and Food Services, Administration and Support Services and Professional Scientific and Technical jobs.

¹ [Labour Market Statistics](#), Institute for Employment Studies, (October 2021)

² [Labour Market Profile for Islington](#) – Nomis Statistics, Durham University (October 2021)

³ [Labour Market Statistics](#), Institute for Employment Studies, (October 2021)

⁴ [Furlough by local authority and UK Parliamentary constituency](#), Office of National Statistics, 4th November 2021

- 4.13 In terms of ages of people on furlough in Islington, nearly 10% of women were under 25 (180) compared to only 5.8% of men (140). As expected and indicated in previous reports, larger proportions of people on furlough in Islington were drawn from the over 50s age group, with a little over a quarter of women (26.5% or 520 people) and nearly a third of men (29.8% or 720 people) on furlough at the end of September⁵.
- 4.14 The Office for National Statistics (ONS) estimates that most furloughed employees (87%) have already returned to work with their previous employer. 3% have been made permanently redundant, 3% have voluntarily left their role and 8% have been classified as "other"⁶. Amongst those not re-employed, the jobs recruitment site Indeed has identified '*little change in job search urgency following the end of the Coronavirus Job Retention Scheme.*' In their survey of UK workers conducted in October Indeed found only 7.7% of people aged 18-64 reporting that they were urgently looking for work, a statistically insignificant rise on September's figure of 7.0%⁷. This suggests that Islington employers are unlikely to see a material easing of hiring challenges as a result of the scheme's closure. It is also likely that health concerns and the ability to get by financially are still dampening an urgent job search among the unemployed.

4.15 **Corporate Indicator JM1a - Number of Islington resident Parents of children aged 0-18 supported into paid work through Team Islington activity**

Council services and partners supported **185** parents of children aged 0-18 into employment in Quarter 2 exceeding the profiled target of 165 **by 12%**. Parental outcomes have improved, partly due to more engagement with parents as school commenced in September 2021. Results also reflect improved systems and processes to collect data on parental outcomes from partner organisations.

Work is currently underway as a result of a recent review of barriers to parents returning to the workplace, including enhanced marketing of subsidised council childcare places and access to a childcare bursary. The council has committed to £120k investment in childcare bursaries in budget proposals for 2022-23. Parents are now eligible to apply for up to 8 weeks of childcare bursary when starting training or paid employment. The bursary covers 4 weeks deposit and the first 4 weeks fees.

4.16 **Corporate Indicator JM1b - Number of Islington resident young people aged 18-25 supported into paid work through Team Islington activity**

By the end of Quarter 2, **188** young people aged 18-25 were supported into paid employment. This is a reporting line that is shared between iWork, the Youth Progression and Employment and Skills team. For the Youth Employment Team, the majority of this work falls under the remit of the YES programme; a peripatetic support programme for young people in the borough who are NEET, or at risk of becoming so. The programme has engaged with 98 young people since its inception in November 2020, considerably exceeding the annual target of 60. Of these, 52 have been supported to enter or sustain education employment or training (including 6 into Kick-start roles, 5 apprenticeships and 14 having completed training programmes).

The team's priorities for quarter 3 2021/22 include to continue to broker LBI internal placements and to work with other parts of YEPS and Early Careers to create a pipeline of EET ready young adults for internal Kick-start and Traineeship roles for 2022/23.

⁵ [Furlough by local authority and UK Parliamentary constituency](#), Office for National Statistics, 4th November 2021

⁶ [Business insights and impact on the UK Economy](#), Office for National Statistics, 4th November 2021

⁷ [Indeed Job Search Survey October 2021: Minimal Uptick in Search Urgency After End of Furlough](#), Jack Kennedy, 5th November 2021,

4.17 **Corporate Indicator JM1c - Number of Islington resident Disabled people / those with long term health conditions supported into paid work through Team Islington activity**

By the end of Quarter 2, **304** residents with a disability/long term health condition were supported into paid employment exceeding the profiled target of **125**. Outcomes for disabled people are particularly strong this year despite the economic downturn due to the impact of the Covid-19 pandemic. However, it is important to understand the labour market outcomes for specific disability types to ensure any challenges for respective cohorts are not masked in the high outcomes being reported, and that more targeted interventions can be applied. This will form part of an ongoing review to provide specialist support services.

Residents with autism or global learning difficulties require brokered adjusted job opportunities through bespoke programmes e.g. a 12 month placement and training that can result in a paid job. This year there is a target to support 20 residents from this cohort into paid employment. This quarter, 8 residents have been supported into work. This is currently 20% lower than the profiled sub-target of 10. Outcomes will be monitored closely and there is confidence that numbers will improve by the year-end as the labour market show signs of recovery.

4.18 **Corporate Indicator JM1d - Number of Black, Asian and Minority Ethnic Islington residents supported into paid work through Team Islington activity**

We continue to report strong outcomes for Black Asian and Minority ethnic residents with **462** supported into paid employment in Quarter 2. However, similar to our position on disabled residents it is important that we understand the labour market outcomes for specific cohorts.

Research is now underway with London Metropolitan University to develop an understanding of labour market outcomes for specific communities and how we can set meaningful targets and develop support that is tailored to the needs of this group. The research project is due for completion in January 2022.

The LIFT programme is supporting residents through targeted employability programmes to boost career prospects and prepare them for careers in tech, paid internship programmes with tech start-ups, and enterprise programmes that support people to start or grow their own businesses. It aims to address the under-representation of some communities in these sectors including women, those with disabilities, lone parents and people from Black Asian and ethnic minority backgrounds.

Community outreach by a dedicated officer has helped to build a pipeline of residents for these opportunities. In Quarter 2 the programme had supported **181 Islington residents** through activities including employability programmes, community events and business support. A total of 5 residents have been placed into full time jobs including Media Internship at Media Brands, Operations Manager at a Charity, Project Support Officer at Home Connections, Promotions Assistant roles at Renegade Music. In addition, 3 people were placed into 10-week London Living wage internships in tech start-ups, all from Black Asian and minority ethnic backgrounds. Internship roles include Back End / Full-Stack Developer, Automation Developer and QA Resource Intern at Interrodata Ltd, AMO Consultancy Services Ltd and Quorbit respectively.

Corporate Indicator JM1e - Council Contracted Suppliers.

4.19 By the end of Quarter 2, **127** residents were supported into jobs with a council contracted supplier. The iWork service have recruited an Employer Engagement officer dedicated to supporting recruitment into council contractors. The work of the new Supply Chain Practitioners Group, an

internal officer group has raised awareness amongst commissioners of the importance of this, and we are beginning to see the impact.

Of the **127** outcomes with a council contractor reported this quarter:

- 75 were directly filled by iWork brokers, and the remainder were the result of contractor own action
- 16 of the 75 were on Section 106 sites, and the remaining 59 were with organisations which receive direct funding from the council
- Two residents actually changed jobs this year, one moving from a job with one contractor to a new job with another contractor, and the other moving from a temporary labouring role into an apprenticeship
- This means only 125 residents were placed in work, but 127 jobs were provided through the council's spend.

In addition, given the job opportunities in the Construction sector, the Council is strengthening its partnership with K&M McLoughlin Decorating. This includes supporting the training facility at Brewery Road and linking them with Council suppliers such as Mears.

4.20 **JM2 – Number of London Living wage entry level jobs achieved through the Islington working partnership**

This is a new measure, introduced from Q3 20/21. This year will therefore be the first full year of data. Performance has been strong in Q2 and we are on track to exceed the year-end target.

4.21 **JM3 - Monetary value of social value derived through affordable workspace.**

There are now two affordable workspaces up and running, so far this year they have delivered **£644,091** in social value outcomes comprising, **Outlandish: £574,840** and **Fashion Enter: £69,251** (this is a retail space so was particularly impacted by the pandemic – but is now recovering).

Collectively, the two workspaces have delivered £1.21m of social value since they opened in November 2019. A 'deep dive' into outcomes for Outlandish and Fashion Enter are reflected in **Appendix A**.

There are new affordable workspaces in development and have reached major milestones in their delivery this quarter:

Better Space – City University:

Better Space have seen their first tenants join the space – 8 socially-focused teams/organisations have signed up to become members (some examples include [BuddyHub](#) and [Tutors United](#) – both social enterprises founded by Islington residents). Better Space is focussed on support to social enterprises, as our dedicated business support partners for those specific types of businesses.

The Better Space Team have hosted a number of events this quarter, including: Apprenticeships for start-ups panel discussion, Meet Founders Impact Venture Capital panel and networking (60VCs and start-ups attended), Year Here training session and an open house week to promote the space (included free co-working provided for 80 users, local suppliers used for catering, Pilates class, LinkedIn session on using its platform and a workshop ran by [Head Held High](#) – a social enterprise founded by an Islington resident).

On the horizon, two new roles are being recruited within the Better Space Team to scale support to local entrepreneurs, support operations and programme delivery. Several events are in the pipeline, including: Circular economy event, grant writing support workshop, peer 2 peer accountability groups,

mentoring programmes, a networking event with participants on the LIFT programme, and a start-up accelerator (leveraging City Venture's expertise). Formal social value reporting begins in January 2022.

White Collar Factory / 160 Old Street / 250 City Road – Town Square Spaces:

The leases and contract for White Collar Factory and 160 Old Street have been signed with Town Square Spaces, and an agreement for lease is being drafted to secure 250 City Road at the end of December 2021. Fit-out activities are underway and the council are planning a press release announcement in December 2021.

Town Square Spaces are beginning to connect with key local stakeholders, organisations and groups following their ecosystem mapping workshop. They are also at the final stages of recruiting their community manager. Formal social value reporting begins in October 2022.

4.22 **JM4 - Assessment by businesses of impact/value added by Inclusive Economy & Jobs.**

This is a new corporate indicator for 2021-22 that will be reported on from Quarter 4. The service has developed new action plans for each of the Council's local economy areas. The plans include activities to support local businesses on the high street to create a welcoming and sustainable town centre, as well as local community wealth building initiatives. Further work is ongoing in relation to local performance measures as part of the action plans, and it is anticipated that an annual survey will be developed to track stakeholder satisfaction in the services provided, to enable full corporate reporting of performance.

The Business Recovery and Grants Team has developed the Business Recovery Programme which aims to facilitate a fairer and more just recovery from the impacts of the pandemic. The **Business Recover Programme consists of 14 different initiatives** to support the re-animation of high streets, unlock economic opportunity for business owners and aspiring entrepreneurs from disadvantaged groups, grow local supply chains and enable businesses to contribute to the council's Net Zero Carbon targets. As these initiatives go into implementation over the coming weeks, a deep dive will be brought as part of the Q3 report to Committee, including a major funding programme for hospitality businesses.

In response to the Covid-19 pandemic the team has **delivered £8.5m in discretionary funding to Micro and Small businesses in Islington since December 2020** to approximately 1100 unique businesses through 1500 grants helping to safeguard thousands of local jobs. The team also provided application support to business owners as well as securing commitments from all grant recipients to support the council with local employment initiatives such as 100 hours of the World of Work and the London Living Wage.

In Quarter 2, Local Economies Officers have visited all major retail corporates to invite them to town centre meetings organised by business groups in partnership with the Local Economies Team, in an effort to obtain more social value and engagement from them. Officers have carried out weekly walkabouts in our town centres to provide one to one support and advice to hundreds of businesses on a range of issues and continue to promote our town centres and highstreets with Twitter and Instagram posts dedicated to each area, as well as through design and partnership in delivery on comms campaigns #ShopLocal and #IslingtonIsOpen which is due to launch on 29 November 2021.

Local Economies Officers have also programme managed the Welcome Back Fund with partners developing a website for fashion traders, an evening market and initiatives to green the borough, as

well as project managing the Manor Gardens Welfare Trust –High Streets for All project designed to give residents in need a closer connection and engagement with their high streets.

4.23 **JM5 - Number of Islington residents supported into apprenticeships with an external employer.**

By the end of Quarter 2, **30** residents were supported into apprenticeships with an external employer. 17 residents were placed into external apprenticeships in Q2, compared to 13 in Q1 and we have already achieved the year-end target. This is a range of apprentices taken on by employers, placed by iWork or one of our Islington Working partners. Targets for 2021-22 have been set lower in comparison to the last two years to reflect the economic impacts of the Covid-19 pandemic.

Despite strong performance, we know there is scope to do more to increase both supply and take up of apprenticeships for Islington residents. We will be working collaboratively across the Community Wealth Building Directorate (CWB) and Human Resources (HR) over the coming months to review our apprenticeships strategy with a view to setting more ambitious targets for both external and internal apprenticeships in the coming years. We will also be working with Anchor Institutions and with commissioners and suppliers to maximise social value (including apprenticeships) as part of our Progressive Procurement Strategy.

4.24 **JM6 - Number of Islington residents gaining apprenticeships with council contracted suppliers.**

Following scrutiny of the Q1 report and the under-performance reported, further examination of all council contracts revealed under-reporting in Q1. Therefore, by the end of Quarter 2, **19** Islington residents gained an apprenticeship with a council contracted supplier, of these:

- 16 were placed by iWork's construction team onto local construction sites subject to a section 106 agreement
- 1 was placed with the council's own New Build programme
- 2 other roles were reported to us by contractors- one being taken on by a social care contractor, the other by a grant funded provider

Performance reflects the hard work of the iWork construction team and hopefully provides some indication of recovery in the sector. Whilst we are well above target, we feel there is even more scope to do more to encourage suppliers to take on apprentices as part of the requirements to demonstrate social value as set out in our Progressive Procurement Strategy 2020-27.

In particular, we are looking at the processes to ensure that no apprenticeship opportunity is missed through Council contracts, and that the appropriate support from iWork and its partners is in place to ensure residents move into the opportunities available.

We will be working collaboratively across the Community Wealth Building Directorate (CWB) and Human Resources (HR) to review our apprenticeships strategy with a view to setting more ambitious targets for apprenticeships in the coming years.

4.24 **JM7 & JM8- Percentage of Islington residents supported into paid work through Team Islington activity who are still in work at 13 weeks and 26 weeks**

This is a new performance indicator introduced from April 2021. Currently reporting is based on iWork job outcomes only and of these, those people we are able to contact (we contact people up to three times but not all reply).

Of 163 people placed by iWork into work since April 2021, 100 have reached the 13 week point. We were able to contact 56 of these (44 have not responded).

Of the 56 we spoke to, 45 (80%) were still in employment, whilst 11 (20%) were no longer in work.

We will continue to work with partners to ensure that they also track and report outcomes at 13 and 26 weeks.

5. Quarter 1 performance update – Outcome: Help residents get the skills they need to secure a good job

5.1 Key performance indicators relating to 'Help residents get the skills they need to secure a good job'. It should be noted that these performance indicators report on the numbers of learners entered for academic year 20/21. The period of Quarter 2 finishes at the end of September, when ACL are still enrolling learners for the new academic year. As a result, this report will focus on performance measures for academic year 20/21 and focus on year 21/22 in the Quarter 3 report.

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q1 21-22	On target?	Q1 last year	Better than Q1 last year?
JM7	Corporate indicator Number of Islington residents enrolled on an Adult & Community Learning Course, with sub-targets for:	19-20 Academic year 1,504	20-21 Academic year 954	2,000 for 20-21 Academic year 2,000 for 2021-22 (reported from Q3)	2020-21 Autumn - Summer terms : 954	No	1,518	No
	Corporate indicator a) Parents of children aged 0-18	19-20 Academic year - 423	20-21 Academic year 420	1,100 for 20-21 Academic year 700 for 2021-22 (from Q3)	2020-21 Autumn - Summer terms : 420	No	399	Yes
	Corporate indicator b) Residents with disabilities/those with a long-term health condition	19-20 Academic year - 317	20-21 Academic year 175	600 for 20-21 Academic year 450 for 2021-22 (from Q3)	2020-21 Autumn - Summer terms : 175	No	317	No
	Corporate indicator c) Black, Asian and Ethnic Minorities	19-20 Academic year 1,110	20-21 Academic year 776	1,540 for 20-21 Academic year 1,540 for 2021-22 (from Q3)	2020-21 Autumn - Summer terms : 776	No	1,120	No

	Corporate indicator d) Residents engaging with online courses	19-20 Academic year - 479	20-21 Academic year 859	500 for 20-21 Academic year 400 for 2021-22 (from Q3)	2020-21 Autumn - Summer terms : 859	Yes	476	Yes
JM10	Number of schools engaged in 100 hours of work programme	25	22	40 (10 for Q1)	9	No	20	No
JM11	Number of page views for 100 hours of the world of work	New indicator	4,504	2,000 (700 for Q1)	879	Yes	690	Yes

5.2 Corporate Indicator JM7 - Number of Islington residents enrolled on an Adult Community Learning Course¹

During Quarter 2, the service began with online and blended delivery of learning. As a result of social distancing and the closure of one of the key learning centres, Arsenal Learning Zone, the service was unable to have face-to-face enrolment days and family learning days; events that typically attract large numbers of residents, particularly those from priority groups such as parents and those without access to the internet and lower skills.

Enrolment days were carried out online and residents were supported to enrol online by Learning Hub Officers, teachers and managers within the service.

Successive lockdowns and Covid-19 had a greater impact upon the service than in the previous academic year. For this period, learners were recruited, enrolled, taught and assessed almost entirely online. Following this, provision was delivered online. While this mode of delivery worked well in some specific areas, such as Information, Advice and Guidance and higher-level Maths and English courses, lower level learners struggled as they had to navigate technology prior to engaging with their course content. In addition, staff worked much harder for less returns, in terms of learner numbers, gathering evidence and achieving results. Managers worked diligently to manage their own and their line managers' mental health through this difficult period.

Although the service did not meet its target in the recruitment of 2000 unique learners, it was successful in drawing down the 90% of funding from the GLA to ensure that there will be no clawback.

In terms of improvement actions, the lifting of restrictions is hoped to have a positive impact upon learner numbers. Face-to-face initial assessments and more face-to-face delivery with small groups will mean the service is able to reach more learners at lower levels; those who typically found online learning challenging. However, it is important to note that these cohorts of residents are those most likely to be affected by Coronavirus, so their readiness to attend face-to-face learning will remain to be seen.

The service has planned Family Learning activities over the summer period as part of the Bright Start summer offer with an aim to engage with residents over the summer period. The service now

has family learning teachers in post, so will continue working closely with children's centres to deliver provision.

The service is also looking to increase provision following the pandemic. Some of the courses that are planned include L2 Food Safety in Catering and entry level Skills for independent living; introduction to coding; Accessing Islington Services online and an introduction to plant-based cookery. In addition, the service is increasing sub-contracted provision to deliver the Introduction to Business Start Ups and the L2 accredited Business Start Up and Enterprise.

5.3 **Corporate Indicator JM7a - Number of parents of children aged 0-18 enrolled on an Adult & Community Learning Course**

Although the number of parents enrolled on courses is not at target, the service has enrolled more parents as a raw number as compared to the same period last year and the proportion of the learners belonging to this priority group has increased considerably, with 28% of learners identifying as parents in 19/20, compared to 44% in 20/21. As improvement action, there is increased Family Learning provision and closer strategic working between ACL and Bright Start taking place, and the number is expected to increase further in academic year 21/22.

5.4 **Corporate Indicator JM7b - Number of residents with disabilities/those with a long-term health condition enrolled on an Adult & Community Learning Course**

The number of learners identifying as having a disability or long-term health condition decreased over academic year 19/20. With the majority of provision online, it is possible that those with health issues found it more difficult to access classes, that they were facing difficulties with their health due to the pandemic or that due to the classes lacking a social element, taking up a class was not as appealing.

As an improvement action, the service is in dialogue with the Adult Social Care team to identify residents with mild learning difficulties that could engage in courses. Discussions are taking place in the context of the Pathways to Adulthood strategy that ACL provision is relevant to. It is envisaged that with a targeted approach, numbers of residents with health problems and disabilities will increase.

5.5 **Corporate Indicator JM7c - Number of Black, Asian and Ethnic Minorities enrolled on an Adult & Community Learning Course**

ACL courses always engage a high proportion of residents from black, Asian and ethnic minorities and although the numbers are below target, the proportion of learners from these backgrounds is 81%, which represents an increase on last year, where the proportion was circa 77%. The service will be looking to exploit government-backed initiatives to engage with learners from disparate backgrounds, such as the British Nationals Overseas programme, which funds learning programmes of Hong Kongers settling in the UK, and also efforts as part of Operation Warm Welcome, to provide language tuition for recently displaced Afghans and their families.

5.6 **Corporate Indicator JM7d - Number of residents engaging with online courses**

This is a new indicator, reflecting the service's move to online and blended learning. Academic year 20/21 saw the majority of provision being delivered online, with face-to-face for those unable to access online learning, or for the most vulnerable, where it was appropriate. As a result, the number

of residents accessing classes online was understandably high but will be expected to lower and stabilise as more provision returns to face-to-face and blended modes of delivery.

Where the service has had feedback that online classes meet learners' needs more, due to the increased flexibility and reduced travel times that result in it, the provision will remain online and blended. Some of the areas where this has been the case have included higher level maths, ESOL and theory elements of the Sewing classes.

5.7 **JM10 - Number of schools engaged in 100 hours of work programme**

Q2 has seen the relaunch of our 100 hours World of Work activity menu with a hybrid of online and in-person careers activities. We have seen strong engagement from secondary schools this quarter and continue our bespoke work with Beacon High, New River College, Samuel Rhodes and Richard Cloudesley Schools, with more activities scheduled for Q3 & Q4.

At present, primary school engagement is proving more challenging. To improve this, we are promoting our offer through the 11 by 11 menu (which has strong primary take up) and will follow up with all primary schools who request support in Q3. We are also working with primary Head Teachers through ICoS Workstream 4 to build on their best practice in embedding careers in the primary curriculum.

Meetings with 6 primary school teachers have been set up to discuss careers planning, with activities planned to start after half term. Early feedback suggests that it would be easier for primaries to engage if careers activities were aligned with the curriculum and so we shall be scoping proposals to run a range of activities across National Careers Week in March 2022.

5.8 **JM11 - Number of page views for 100 hours of the world of work**

The number of page views dropped off during the summer holidays but have since increased with the reopening of schools in September and renewed interest in our activity menu. We will continue to add new resources, offers and partner activities to our menu pages and highlight these to schools via our weekly careers bulletin. Our home learning pages remain live and although not required while schools remain operating as normal, they are in place should any new Covid-19 restrictions resulting in a return to hybrid learning being introduced.

6. **Implications**

6.1 **Financial implications:**

The cost of providing resources to monitor performance is met within each service's core budget.

6.2 **Legal Implications:**

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:

6.3 There is no environmental impact arising from monitoring performance.

Resident Impact Assessment:

6.4 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010).

6.5 The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

Conclusion

7. The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

7.1 It is evident that the Covid-19 crisis has had, and will continue to have, significant impact on progress against targets for those performance indicators that fall within the Jobs and Money outcome area. As the economy and labour market change, it is likely that a corresponding evolution of the performance reports to this Committee will be needed to ensure that it is able to provide oversight and challenge to the relevant Services.

Signed by:

Date: November 2021

Stephen Biggs, Programme Director
of Community Wealth Building

Report Author:

Heads of Service for: Employment,
Adult Community Learning, Youth
Employment, Progression and Skills

Appendix A - Affordable Workspace Programme - Social Value Performance Q2 2021/22

Methodology

Outputs are categorised using a framework (designed in collaboration with The Social Value Portal) of different Themes, Outcomes and Measures. Each measure has a financial proxy attached to it, which allows the team to quantify the level of social value in monetary terms. Qualitative updates, insights and case studies are also captured from operators.

Please note the total social value figures below are estimates and should be caveated, as some of the retrospective data is under review.

Workspace	Social Value Delivered Cumulative (Q1 & Q2 2021/22)	Social Value Delivered (Total from Contract start date)	Output Details (Q2 2021/22)
SPACE4 (Outlandish / FAC) Contract Started: September 2019	£574,840	£1,136,132 (Previous total £952,616)	46 regular workspace users. 1,440 hours dedicated to supporting unemployed people into work. 74 weeks of apprenticeship training delivered. 342 weeks meaningful work placements delivered. 1 week student internship – paid at LLW and part of university programme in social sciences. 90 hours expert business advice delivered through workshops. 932 hours expert business advice delivered through the Tech for Better Programme. £3,000 spent through the local supply chain. 55 hours community engagement activities delivered.
FC Designer Collective & Workspace (Fashion Enter)	£69,251	£69,251 (Previous total £30,184)	8 designers / regular users in the space. 1 full-time and 1 part-time Islington residents in continued employment

<p>Contract Started: September 2019 <i>(closed between December 2020 – May 2021 due to lockdown)</i></p>			<p>(both are women and Black Asian Minority Ethnic).</p> <p>STEM careers event hosted at factory for an Islington Secondary School.</p> <p>3 new Islington residents started Level 1 Stitching courses.</p> <p>6 hours of support provided to young people at the Finsbury Park JCP, discussing Kick-start opportunities.</p> <p>41 hours of expert business advice and support (across a number of topics).</p> <p>£7,860 spent through the local supply chain.</p> <p>48 hours dedicated to staff and workspace user wellbeing activities.</p> <p>41 hours of community engagement.</p> <p>£1,050 invested into community engagement activities.</p>
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SPACE4 - Outlandish and Founders & Coders

SPACE4 now has 46 workspace users, more than what they would have had prior to the pandemic. Outlandish have noticed users are wanting more flexible membership packages and their price plans have been adjusted to accommodate this. They also now have 16 users in their upstairs space (which is privately rented / does not form part of the contract).

Two young people have been taken on as part of the Kick-start Programme (one Islington resident and one Haringey resident) and are being paid more than LLW (£16.67 p/h). Both are being trained in web development and digital marketing and will each launch a project to provide low-cost websites and marketing support to local businesses; so whilst gaining new skills, they are delivering value back to the community.

A university student studying political sciences was offered a paid internship over the summer – he has been working with SPACE4 to re-connect to local community centres, groups and to improve their marketing to reach out to under-represented communities.

Founders & Coders have become an accredited apprenticeship provider – the first three months of the apprenticeship training is delivered by Founders & Coders and the remaining 9 months is through an employer. Those who are not taken on as an apprentice will still have routes to employment (i.e. through networking opportunities with employers).

Whilst not a direct result of the contract, Outlandish are liaising with the council's energy services to develop a carbon calculator aimed to help residents and businesses reduce their carbon consumption.

FC Designer Collective - Fashion Enter Ltd

62 people attended the FC Designer Workspace community launch on 2nd December, with council colleagues, councillors, the GLA, community groups and local residents/designers all in attendance. Following from the launch, four studios were allocated to local businesses at affordable rates (some free of charge) with a wraparound support offer.

The space held a residents day on 14th September with 26 attendees – as a result of this open day Fashion Enter received 18 applications for the Level 1 Stitching course.

The official launch event, on 17th September, saw 71 attendees, a further three applications received from local residents to take the Level 1 Stitching course and a further studio allocated to a local designer.

Since the official launch, there have been 22 walk-ins to apply for courses – applications are currently being processed to ensure eligibility. On 20th September three residents started the Level 1 Stitching course – the next start date will be 25th October.

Interviews are currently taking place for the final three studios to rent, one of which includes the local community group One True Voice.

WORK PROGRAMME 2021/22

1 FEBRUARY 2022

- 1) Air Quality – Officer update & Islington Clean Air Parents
- 2) Green Economy
- 3) Scrutiny Review: Net Zero Carbon Programme – Finance and Investment
- 4) Apprenticeships
- 5) Work Programme 2021/2022

7 MARCH 2022

- 1) Scrutiny Review: Net Zero Carbon Programme – Sustainable and Affordable Energy
- 2) Borough Reading Strategy 2022-25 – Presentation
- 3) Q3 Performance Report (2021/2022) – Employment & Skills
- 4) Q3 Performance Report (2021/2022) – Environment & Transport
- 5) Net Zero Carbon Progress Report (Quarter 3)
- 6) Work Programme 2021/2022

14 MARCH 2022 – Special Meeting

- 1) Tackling the Environment and Climate Emergency – With stakeholders
- 2) Work Programme 2021/2022

3) 14 JUNE 2021

- 1) Scrutiny Review : Topics
 - 2) Work Programme 2022/23
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